

# **POSITION STATEMENT**

1. POSITION INFORMATION				
Civil Service Classification	Working Title			
IT Specialist I	SQL Server Database Specialist			
Name of Incumbent	Position Number			
	280-353-1402-075			
Section/Unit	Supervisor's Name			
Enterprise Application Services / SQL Server				
Database Group				
Division	Supervisor's Classification			
Infrastructure Service Division	Information Technology Manager I			
Branch Duties Based on:				
Information Technology Branch	☑ Full Time □ Part Time - Fraction Click here to enter text.			
	Revision Date			
	1/30/2019			
2. REQUIREMENTS OF POSITION				
Check all that apply:				
$\Box$ Conflict of Interest Filing (Form 700) Required	Call Center/Counter Environment			
May be Required to Work in Multiple Locations	Requires Fingerprinting & Background Check			
Requires DMV Pull Notice	□ Bilingual Fluency (specify below in Description)			
⊠ Travel May be Required	$\Box$ Other (specify below in Description)			
Description of Position Requirements (e.g., qualified Veteran, Class C driver's license, bilingual, frequent travel, graveyard/swing shift, etc.)				
May be required to move certain equipment. Some travel may be required.				

# **3. DUTIES AND RESPONSIBILITIES OF POSITION**

Information Technology Domains (Select all domains applicable to the incumbent's duties/tasks.)							
Business Technology Management	IT Project Management	Client Services					
□ Information Security Engineering	Software Engineering	☑ System Engineering					

Under direction of the Information Technology Manager I (ITM I), the Information Technology Specialist I (ITS I) serves as an Engineer on systems software / hardware projects, and/or on information systems, in EDD's Infrastructure Services Division (ISD) in support of the organization's enterprise information technology operations, including all associated hardware/software components and the confidential and sensitive data used at EDD. The incumbent is responsible for the implementation, maintenance and operations of the organization's statewide information technology systems. As a technical specialist, the incubment may also mentor less experienced staff and oversee complex systems, studies and analysis in support of the continued development of the Client Solutions Section and the SQL Service Database Group.

The incumbent contributes toward the growth of the Information Technology Branch into a customerfocused, service organization by following the Branch's established cultural principles and they will also continuously improve communications and relationships with vendors, subordinates, peers, management, and customers.

Over time, the incumbent will progress through the ranges of the class, and work will increase in complexity and coordination for larger impact as more experience is gained. An incumbent in Range A should be able to perform tasks with some assistance, an incumbent in Range B should be able to

perform tasks with little assistance and an incumbent who has reached Range C should be able to perform the task independently, and assist newer staff in the process as needed.

Summary Statement (Briefly describe the position's organizational setting and major functions)

### 3. DUTIES AND RESPONSIBILITIES OF POSITION (continued)

Percentage

45%

of Duties Essential Functions

 Performs and leads Engineer level technical tasks in engineering and support of the Infrastructure Services Division's lines of business. Responsibilities include, but are not limited to, maintaining technical expertise, as well as process development, improvement, maintenance, and support of the SQL Server Database Administrator, Embarcadero ERStudio Data Modeling tool, SQL Server Reporting Services Administrator, and SQL Server Integration Services support. This also includes capacity planning, performance tuning, and database backup and recovery. In addition:

• Works collaboratively with the ITB Support teams to ensure the integration of the SQL needs of each group is met.

• Troubleshoots application problems, system software problems, and system resource usage.

• Tests patches and new releases of database management system software.

• Maintains current knowledge in applicable systems and applications architectures, as well as, Microsoft development tools and technologies. These technologies include, but are not limited to, Visual Studio Team Systems, Team Database, and the Team Foundation Server for version control.

• Ensures systems are monitored for resource usage and make recommendations concerning conservation of those resources.

• Provides Technical Architect level technical support for resolving critical production failures.

• Contributes to the team's integrated task management system that enables staff to effectively manage and provide status on their assigned workloads.

• Maintains and improves technical skill sets to meet EDD's database administrator requirements.

• Develops and improves positive relationships with our customers, colleagues, and vendors.

- <sup>45%</sup> Performs Engineer level technical review and analysis of EDD information technology systems to ensure applicable enterprise infrastructure policies and standards are adhered to. Routinely reviews information systems to ensure they are compliant with the Statewide Information Management Manual (SIMM), the State Administrative Manual (SAM), and EDD ITB Technical Circulars. Defines any issues found and coordinates with team members and other stakeholders, including governance policy groups, to resolve the complex internal and external audit findings. Document completed work, including how the finding was resolved and the date the finding was resolved to both ITB and auditors expectation.
- 5% Invest in personal development through continuous education to maintain position related knowledge in the information technology field with the emphasis in infrastructure services. The incumbent will also focus on promoting and advocating the foundational information system principles of confidentiality, integrity, and availability throughout EDD.

Percentage Marginal Functions of Duties

5%

Performs other duties as assigned.

# 4. WORK ENVIRONMENT (Choose all that apply from the drop-down menus)

Standing:	Occasional (13-25%)	Sitting:	Frequent (51-75%)
Walking:	Occasional (13-25%)	Temperature: Environment	Temperature Controlled Office
Lighting:	Artifical Lighting	Pushing/Pulling:	1-25% of the time
Lifting:	1-25% of the time	Bending/Stooping:	1-25%
Other:	Click here to enter text.		
Type of Er	nvironment: a. Cubicle b. N/A c. N/A c	1. N/A	
Interaction	with Public: a. N/A b. N/A c. N/A.		

# 5. SUPERVISION

Supervision Exercised (e.g., Directly - 1 Staff Services Manager I; Indirectly - 5 SSAs / AGPAs)

May serve as lead and mentor

# 6. SIGNATURES

#### **Employee's Statement:**

I have reviewed and discussed the duties and responsibilities of this position with my supervisor and have received a copy of the Position Statement. Employee's Name (Print)

Employee's Signature

#### Supervisor's Statement:

I have reviewed the duties and responsibilities of this position and have provided a copy of the Position Statement to the Employee.

Supervisor's Name (Print)

Supervisor's Signature

# 7. HRSD USE ONLY

#### **Classification and Pay Unit (CPU) Approval**

Duties meet class specification and allocation guidelines.	CPU Analyst initials	Date approved
	dmg	3/1/2024

#### Reasonable Accommodation Unit use ONLY (completed after appointment, if needed)

If a Reasonable Accommodation is necessary, please complete a Request for Reasonable Accommodation (DE 8421) form and submit to Human Resource Services Division (HRSD), Reasonable Accommodation Coordinator.

List any Reasonable Accommodations Made:

Date

Date

Position Number 280-353-1402-075

\*\* AFTER SIGNATURES ARE OBTAINED:

- SEND A COPY OF POSITION STATEMENT TO HRSD (VIA YOUR ATTENDANCE CLERK) TO FILE IN THE EMPLOYEE'S OFFICIAL PERSONNEL FILE (OPF)
- FILE ORIGINAL IN THE SUPERVISOR'S DROP FILE
- PROVIDE A COPY TO THE EMPLOYEE