

**POSITION DUTY STATEMENT**

DOT PM-0924 (REV 01/2025)

CLASSIFICATION TITLE <b>CT Maintenance Manager I</b>	OFFICE/BRANCH/SECTION 03/659/Sunrise Region	
WORKING TITLE Sunrise Region, Maintenance Manager I	POSITION NUMBER 903-659-6280-xxx	REVISION DATE 11/16/2025

As a valued member of the Caltrans team, you make it possible to improve lives and communities through transportation.

**GENERAL STATEMENT:**

Under the direction of the Caltrans Maintenance Manager II, The Caltrans Maintenance Manager I is responsible for assisting the Maintenance Manager II in implementing, evaluating and sustaining major programs and maintenance policies in the Maintenance Region. Assists the Maintenance Manager II in field operations for the Maintenance Region. The incumbent will advise and consult with top-level district and statewide management, propose new programs, directions or legislation as appropriate. The incumbent will be required to work irregular shifts/alternate work schedules including nights, holidays and weekends; may be required to work temporary and/or intermittent varied work shifts and required to respond to emergency situations and calls. May be loaned to other cost centers. This classification requires a valid Class C California Driver's License. The position is based out of the Sunrise Region Office located in Rancho Cordova, CA. Duties include, but are not limited to:

**CORE COMPETENCIES:**

As a CT Maintenance Manager I, the incumbent is expected to become proficient in the following competencies as described below in order to successfully perform the essential functions of the job, while adhering to and promoting the Department's Mission, Vision, Values, Strategic Imperatives and Goals. Effective development of the identified Core Competencies fosters the advancement of the following Leadership Competencies: Change Commitment, Risk Appetite, Self-Development/Growth, Conflict Management, Relationship Building, Organizational Awareness, Communication, Strategic Perspective, and Results Driven.

- **Change Leadership:** Develops new and innovative approaches needed to improve effectiveness and efficiency of work products. Encourages others to value change. Considers impact and recommends changes. (Safety, Equity, Employee Excellence - Innovation, People First, Stewardship)
- **Decision Making:** Makes critical and timely decisions. Takes charge. Supports appropriate risk. Makes challenging and appropriate decisions. (Safety, Prosperity, Employee Excellence - Collaboration, Integrity, Pride)
- **Reliability:** Ability to demonstrate dependability in meeting commitments, and providing a consistent work product. Takes responsibility for individual actions in order to meet deadline demands. (Safety, Prosperity, Employee Excellence - Collaboration, Integrity, Pride)
- **Problem-solving and Decision-making :** Identifies problems and uses logical analysis to find information, understand causes, and evaluate and select or recommend best possible courses of action. (Equity, Prosperity, Employee Excellence - Collaboration, Innovation, People First)
- **Teamwork and Collaboration:** Sets team structure. Organizes, leads, and facilitates team activities. Promotes team cooperation and encourages participation. Capable of cross functionality and working well with others on a team to achieve personal goals, team goals, and organizational goals. Takes responsibility for individual actions in order to achieve consistent results. (Safety, Equity, Employee Excellence - Collaboration, People First, Pride)
- **Organizational Awareness:** Contributes to the organization by understanding and aligning actions with the organization's strategic plan, including the mission, vision, goals, core functions, and values. (Safety, Equity, Climate Action - Collaboration, People First, Pride)
- **Communication:** Expresses oneself clearly in all forms of communication. Gives feedback and is receptive to feedback received. Knows that listening is essential. Keeps others in the Division and other functional units informed as appropriate. (Safety, Prosperity, Employee Excellence - Collaboration, People First)
- **Forward Thinking:** Anticipates the implications and consequences of situations and takes appropriate actions to be prepared for possible contingencies. Anticipates and prepares for future developments. (Safety, Prosperity, Employee Excellence - Innovation, People First, Stewardship)
- **Thoroughness:** Ensures that work and information is complete and accurate. Ensures that assignment goals, objectives, and completion dates are met. Documents and reports on work progress. (Prosperity, Employee Excellence - Integrity, Pride, Stewardship)

**TYPICAL DUTIES:**

Percentage  
Essential (E)/Marginal (M)<sup>1</sup> Job Description

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30%	E	Supervise safe and effective field operations for the Sunrise Region; set work priorities; provide staffing, training, and resources. Conduct safety reviews; oversee uniform maintenance practices and levels of service and effectively handle emergency operations. Review difficult maintenance or minor construction operation problems, investigate and set priorities for major maintenance operations. Manage snow removal operation with a portion of it being in a highly environmentally sensitive area of the Tahoe Basin. Snow removal operations include US 50. Ensure operations strictly comply with all Maintenance Storm Water requirements.
30%	E	Perform field review of State highways for deficiencies that require rehabilitation, repair, repaving, or reconstruction. Review minor projects such as drainage repairs and structural section repairs; review and delegate review of all encroachments permits that require maintenance approval or rejection within the region. Act as team leader on storm damage review teams after major storm damage. Review plans and specifications of proposed construction projects with regard to maintenance requirements and make recommendations.
20%	E	Plan and monitor the overall workload levels, directing equipment and materials utilization, via information provided by Integrated Maintenance Management System (IMMS). Provide the highest level of technical and management expertise for the Region maintenance operations.
15%	E	Coordinate activities with other Programs, Headquarters, other departments, and local agencies. Review and approve personnel transactions and requests for adverse actions. Review and direct budget preparation consistent with District priorities and ensure Region compliance with IMMS procedures. Monitor resources in accordance with budget allocations. Handle public complaints in a timely, appropriate, and professional manner.
5%	M	Inspect highway and highway related facilities to ensure that maintenance operations activities are safe and effectively implemented.

<sup>1</sup>ESSENTIAL FUNCTIONS are the core duties of the position that cannot be reassigned.

MARGINAL FUNCTIONS are the minor tasks of the position that can be assigned to others.

**SUPERVISION OR GUIDANCE EXERCISED OVER OTHERS**

The incumbent directly supervises Caltrans Maintenance Area Superintendents and a Caltrans Maintenance Supervisor. The incumbent will have general direction of personnel assigned to the field for Sunrise Region, which includes multiple levels and classifications of employees; the incumbent is ultimately responsible for their actions, and or inaction, applying sound principles of supervision, motivation, mentoring, and discipline as required.

**KNOWLEDGE, ABILITIES, AND ANALYTICAL REQUIREMENTS**

Incumbent must have a good working knowledge of roadside, roadbed, facilities, and appurtenance specifications, highway maintenance standards, Maintenance Manual Volume I and II, computer literacy, and plan reading. Incumbent must have good verbal and written communication skills, ability to work independently with minimal supervision, utilize a personal computer, and be familiar with Microsoft Office software including Word, Excel, PowerPoint, and Outlook. Proficiency in creating and maintaining spreadsheets and data bases is also desirable. Must have knowledge of materials, methods, and equipment used in the maintenance and construction of highways, highway structures, facilities, landscape, and operation of a maintenance territory. Must have a working knowledge of the characteristics of heavy construction and maintenance equipment, rules and regulations pertaining to maintenance operations and related safety practices. Operating characteristics of management systems and principles of effective supervision. The incumbent is responsible for the activities of Special Programs People and Adopt-A-Highway volunteers in addition to permanent full time and intermittent employees. Must possess a thorough knowledge of statewide Maintenance functions and the missions, goals, organization and procedures of the Department of Transportation. Must have the ability to coordinate activities with other programs, maintenance regions, as well as with City and County officials. Must be able to articulate program policies and goals to management, staff and the public. Must advise management of program status and its benefits. Public acceptance of maintenance practices will be gained, in part, as a direct result of tactful communication. Must possess sound techniques for handling sensitive issues.

**RESPONSIBILITY FOR DECISIONS AND CONSEQUENCES OF ERROR**

The incumbent has the responsibility to provide management guidance and direction personally and through the staff to all field units. To carry out the Department's mission, this individual must possess the very highest standards, background, and knowledge of maintenance practices and procedures, both technical and administrative. The incumbent must be able to direct work accomplishment through others, by personnel that are not in a direct line supervisory relationship. The incumbent must also possess a high degree of understanding of the Department's purpose, mission, vision, goals, policies and functions. This includes knowing where to get help or obtain information, often under emergency conditions.

**PUBLIC AND INTERNAL CONTACTS**

Public contact by this position is essential and requires the ability to communicate and maintain a positive departmental image. Must be articulate and knowledgeable about the maintenance program, and possess great negotiation skills. The incumbent represents the Department with Local, State and Federal agencies, Caltrans Districts and Divisions at all levels, high

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level governmental, and legislators. The CT Maintenance Manager interfaces with the public in various forms, working with City and County governmental officials, regulatory agencies such as the Department of Fish and Game, Water Quality Control Boards, County Agricultural Commissioners, local fire department, Army Corps of Engineers, as well as members of the general public who call or write with their concerns. The incumbent will have daily contact with the public, suppliers, contractors, Headquarters personnel, other District programs, field staff and maintenance management staff. Sensitive issues must be handled tactfully yet expeditiously. The public's image of the Department often balances on the conduct of the incumbent in this position.

**PHYSICAL, MENTAL, AND EMOTIONAL REQUIREMENTS**

The workload is subject to frequent, substantial, and unexpected adjustment. The incumbent will make, or participate in making, many decisions concerning the shifting of resources to meet sudden workload adjustment and or demands. This will require the incumbent to work at night, on holidays, and weekends when necessary. The incumbent must be able to resolve emotionally charged issues reasonably and diplomatically; must deal effectively with pressure, maintain focus, and intensity yet remain optimistic and persistent, even under adversity; must be able to develop and maintain cooperative working relationships. The incumbent may need to develop new insight into situations and apply innovative solutions to make organizational improvements. The incumbent must have the ability to enable others to acquire the tools and support they need to perform well.

**WORK ENVIRONMENT**

While at the base of operation, the manager will work in a climate-controlled office under artificial light. However, due to periodic problems with region concerns, work outside in cold and heat extremes may be required.

I have read, understand and can perform the duties listed above. (If you believe you may require reasonable accommodation, please discuss this with your hiring supervisor. If you are unsure whether you require reasonable accommodation, inform the hiring supervisor who will discuss your concerns with the Reasonable Accommodation Coordinator.)

I agree that by providing my electronic signature for this form, I agree to conduct business transactions by electronic means and that my electronic signature is the legal binding equivalent to my handwritten signature. I hereby agree that my electronic signature represents my execution or authentication of this form, and my intent to be bound by it.

EMPLOYEE (Print)

EMPLOYEE (Signature)

DATE

I have discussed the duties with, and provided a copy of this duty statement to the employee named above.

SUPERVISOR (Print)

SUPERVISOR (Signature)

DATE