

DUTY STATEMENT

DGS OHR 907 (Rev. 7/2025)

 Current Proposed

RPA NUMBER 29812	DGS DIVISION / OFFICE or CLIENT AGENCY Facilities Management Division (FMD)	
UNIT NAME Region II/OB 8 and OB 9	HEADQUARTER ADDRESS (example: 707 3rd Street, West Sacramento, CA 95605) 714 P Street, Sacramento, CA 95814	
CIVIL SERVICE CLASSIFICATION Office Technician (Typing)	POSITION NUMBER 308-036-1139-001	CBID R04
POSITION ELIGIBLE FOR TELEWORK: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	PROBATIONARY PERIOD <input checked="" type="checkbox"/> 6 Months <input type="checkbox"/> 12 Months <input type="checkbox"/> N/A	WORK WEEK GROUP 2
WORK SCHEDULE (DAYS / HOURS) Monday - Friday/8:00 AM - 5:00 PM	TENURE Permanent	
WORKING TITLE Administrative Clerical Support	TIMEBASE FT	
DESIGNATED POSITION FOR CONFLICT OF INTEREST (COI): <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	BILINGUAL POSITION: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No LANGUAGE NEEDED: <input type="checkbox"/> Verbal <input type="checkbox"/> Written Proficiency language in: _____	
PROPOSED INCUMBENT (IF KNOWN)	EFFECTIVE DATE	

CORE VALUES / MISSION Rank and File Supervisor Specialist Office of Administrative Hearings Client Agency

The Department of General Services (DGS) Core Values and Employee Expectations are key to the success of the Department's Mission. That mission is to "Deliver results by providing timely, cost-effective services and products that support our customers." DGS employees are to adhere to the Core Values and Employee Expectations, and to perform their duties in a way that exhibits and promotes those values and expectations.

POSITION CONCEPT

Under the general direction of the Office Building Manager III (OBM III), the Office Technician (Typing) independently performs as the clerical support staff for Region II in accordance with the Department of General Services (DGS) internal policies and procedures.

SPECIAL REQUIREMENTS Medical Clearance Background Clearance Typing DMV Pull Notice Drug Testing
 Vehicle Home Storage Permit Driver's License and Class (specify below in Description) Certificate (specify below in Description)
 Professional License (specify below in Description) Other (specify below in Description)

Typing

A valid Typing Certificate of Proficiency of not less than 40 words per minute.

ESSENTIAL FUNCTIONS

PERCENTAGE	DESCRIPTION
30%	Serves as the Attendance Clerk for FMD/Region II, in coordination with the Office of Human Resources (OHR) by assisting staff with the completion and submission of timesheets, Statement of Economic Interests (Form 700), benefit enrollment and changes pertaining to appointments, separations, transfers and retirements, entering personnel related information into the Activity Based Management System, resolving timesheet issues, and distributing pay warrants, utilizing in the Project Accounting & Leave system, the DGS Attendance Clerk Manual, applicable Bargaining Unit Agreements, and in accordance with California Department of Human Resources and State Personnel Board rules and regulations, in order to report accurate time accounting and submit correct benefit packages to OHR, to ensure accurate and timely submittal of payroll and benefit information is conveyed to the Personnel Specialist in OHR in compliance with state requirements.
25%	Independently provides a variety of the most difficult clerical support duties for FMD/Region II by

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PERCENTAGE	DESCRIPTION
	scheduling meetings, preparing meeting agendas and notes, typing, reviewing, and distributing difficult and sensitive documents, letters and various correspondence, distributing confidential documents, and maintaining database spreadsheets in order to provide timely and accurate customer service, to ensure office needs are met, in compliance with established policies, procedures, and departmental and office guidelines, utilizing Microsoft Office Suite and other appropriate software.
20%	Serves as the receptionist for FMD/Region II, by greeting and providing customer service to [customers served (staff, clients, other state agencies and the general public)], answering incoming telephone calls, directing requests to the correct point of contact, maintaining office files, and independently generating correspondence, utilizing knowledge and application of applicable regulations, policies and procedures, in order to provide excellent customer service, to ensure continuity of business operations.
10%	Receives and reviews invoices by verifying services have been rendered and supplies have been received, and typing general correspondence regarding invoices and inquiries in order to identify and remediate discrepancies and ensure that payments are processed promptly and accurately and program needs are met, utilizing Microsoft Office Suite and the Financial Information Systems for California, in coordination with the Office of Fiscal Services, departmental procedures and guidelines, and all applicable state laws.
5%	Independently processes and prioritizes incoming mail and documents for FMD/Region II by distributing and routing to appropriate staff, tracking and responding to mail inquiries, reviewing and sending all outgoing mail, and verifying complete addresses, postage, and appropriate delivery method such as, but not limited to, US Post Office, inter-agency mail, and overnight delivery services, utilizing Microsoft Outlook, inter-office mail, messenger services and personal delivery, in order to provide mail and document handling support to ensure timely delivery.
5%	Maintains, manages, assigns and collects card keys, parking space keys for staff and tenants, money from vending machines, employee Cal-Cards, postage stamps and photos for building access cards by utilizing Microsoft, spreadsheets and the appropriate data base in order to provide timely and accurate clerical support and ensure DGS policies and procedures are being followed.

MARGINAL FUNCTIONS

PERCENTAGE	DESCRIPTION
5%	Researches, develops and oversees the establishment of office procedures and provides functional guidance for less experienced employees utilizing the appropriate computer software and current processes in order to meet departmental goals and initiatives and ensure operational efficiency in accordance with FMD procedures and guidelines.

WORK ENVIRONMENT AND PHYSICAL REQUIREMENTS Travel (Specify the percentage in the travel box below)

Ability to work in low-rise to high-rise office building environment.

Professional office environment.

Daily use of personal computer and a variety of office software applications at a workstation.

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DESIRABLE QUALIFICATIONS

You are a valued member of the department's team. You are expected to work cooperatively with team members and others to enable the department to provide the highest level of service possible. Your creativity and productivity are encouraged. Your efforts to treat others fairly, honestly and with respect are important to everyone who works with you.

I have discussed these duties with my supervisor and have received a copy of the duty statement. I have read and understand the duties and essential functions listed above and I am able to complete the essential functions with or without a reasonable accommodation. (If you believe you need a reasonable accommodation or you are unsure if you need a reasonable accommodation, please inform the hiring manager and contact the Reasonable Accommodation Unit at reasonableaccommodation@dgs.ca.gov)

EMPLOYEE NAME	EMPLOYEE SIGNATURE	DATE SIGNED
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I have discussed the duties of the position with the employee and certify the duty statement represents an accurate description of the essential functions of the position. I have provided the employee with a copy of this duty statement.

SUPERVISOR NAME	SUPERVISOR SIGNATURE	DATE SIGNED
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C & P APPROVED BY	DATE SIGNED
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