



POSITION DUTY STATEMENT

Division: Field Operations Division	Classification Title: 8758 Licensing-Registration Examiner, DMV
Branch: Region II	Working Title: Licensing-Registration Examiner
Unit: Santa Teresa	Tenure/Timebase: Permanent Fulltime
Position City: San Jose	Position County: Santa Clara County
Position Number: 668-8758-001	CBID/Bargaining Unit: R07
Conflict of Interest Classification: No <p>This position is designated under the Conflict of Interest Code. This position is responsible for making or participating in the making of governmental decisions that may potentially have a material effect on personal financial interests. The appointee is required to complete Form 700 within 30 days of appointment. Failure to comply with the Conflict of Interest Code requirements may void the appointment.</p>	
Medical Evaluation: Yes	Bilingual Language: Unknown
Sensitive Position: Yes	DMV Employee Pull Notice: Yes
Fingerprint/Live Scan: Yes	Professional License: No
Work Week Group: 2	Date Approved: 08/03/2017

Direction Statement and General Description of Duties: Under general direction of the manager, with minimal day-to-day supervision, the Licensing-Registration Examiner performs the most difficult and sensitive work in an environment which routinely requires a calm, courteous, and tactful approach in providing customer service. The incumbent interacts respectfully and effectively with supervisors, peers, other departmental employees, and supporting agencies, contributing to the overall efficiency of the office. The amount of time performing certain tasks may vary based on the needs of the office. Saturday and/or extended office hours may be required.

Percentage and Essential/Marginal Functions:



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50%	<p>(E)</p> <p>Conduct and score driving performance evaluations to determine whether examinees possess at least the minimum level of skill and knowledge required to operate a motor vehicle. Prepare detailed summaries and comments regarding the results of driving performance evaluations. Issue instruction permits and/or temporary driver licenses to examinees that meet the requirements to operate a motor vehicle.</p>
15%	<p>(E)</p> <p>Administer and score general knowledge examinations and vision tests to determine whether the examinees possess at least the minimum requirements and standards to operate a motor vehicle and/or possess a special certificate and/or license endorsement. Evaluate Department of Motor Vehicles (DMV) vision referral forms to determine whether driver license examinees meet the minimum vision standards required to operate a motor vehicle. Evaluate Driver Safety Referrals to determine the appropriate driver license examination to administer to an examinee. Determine if license restriction should be added or removed from driver licenses. Evaluate Commercial Driver License examinee's ability to identify and explain various parts and safety equipment on a commercial vehicle (such as tires, brake systems, lights and fire extinguisher) in completing pre-tip inspection evaluations. Conduct vehicle inspections to verify a variety of vehicle information (such as the Vehicle Identification Number, odometer reading, body type, emission equipment, license plate number). Serve notice of and gives and receives information concerning suspensions, revocations, and cancellation of driver licenses.</p>
10%	<p>(E)</p> <p>Review various forms pertaining to driver licensing, vehicle registration and ownership, and/or other related matters to verify authenticity, signatures, and completeness of information, and to determine whether the information meets the requirements for the requested transaction. Identify and flag suspicious behavior or potentially fraudulent documents. Input sensitive customer and transaction information accurately into various databases to complete transactions. Take photographs of individuals for licensing and/or identification purposes using a video capturing device or camera. Thumbprint individuals for licensing and/or identification purposes using a video capturing device or inkpad. Make photocopies of documents and scan for filing, routing, and/or processing.</p>
10%	<p>(E)</p> <p>Interpret, apply, and explain provisions of the Vehicle Code and the regulations, policies, and procedures of the Department of Motor Vehicles pertaining to the licensing of</p>



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	drivers, registering and titling of vehicles and vessels, licensing of vehicle dealers, manufacturers and dismantlers. Respond, in person or via telephone, to driver licensing, vehicle registration and ownership, and/or other related inquiries and disputes from the public, and resolve issues.
10%	(E) Determine appropriate fees and/or penalties in order to request the proper amount from customers. Waive fees and/or penalties for mistakes or errors made by the department by deleting such fees and/or penalties in the computer system. Collect cash, check, and/or money order payments from customers who owe fees and/or penalties and issue receipts, accountable items and applicable documents (e.g., registration stickers, license plate, disabled placards, various permits, licenses, and/or special certificates to applicants who meet the specific requirements). Prepare a record of monetary transactions for auditing and accountability purposes. Submit collected fees and/or penalties to a Control Cashier.
5%	(M) Attend formal and/or informal training to stay updated on departmental policies, procedures, and/or regulatory requirements pertaining to driver licensing, vehicle registrations and ownership, and/or other related issues. Provide on-the-job training (such as shadowing, fielding questions) to employees regarding departmental policies, procedures, and/or regulatory requirements. Reconcile accountable items (such as registration stickers, license plates, and handicap placards) to ensure that the proper inventory is present. Perform other duties as required.

Supervision Received:
Supervision Exercised and Staff Numbers:
Physical Requirements:
Special Requirements:
Personal Contacts:



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EMPLOYEE ACKNOWLEDGMENT

I have read and understand the duties listed above and I certify that I possess essential personal qualifications including integrity, initiative, dependability, good judgment, and the ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties as described above with or without reasonable accommodation. (If you believe you may need to request reasonable accommodation to perform the duties of this position, discuss your request with your manager/supervisor who will engage with you in the interactive process.)

EMPLOYEE NAME	EMPLOYEE SIGNATURE	DATE

MANAGER/SUPERVISOR ACKNOWLEDGMENT

I certify this duty statement represents a current and accurate description of the essential functions of the position. I have discussed the duties of this position with the employee and provided the employee a copy of this duty statement

MANAGER/SUPERVISOR NAME	MANAGER/SUPERVISOR SIGNATURE	DATE



DEPARTMENT OF MOTOR VEHICLES

668-8758-001

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