

Department of Consumer Affairs

Position Duty Statement

HR-041a (new 07/2015)

Classification Title Special Investigator (Non-Peace Officer)	Board/Bureau/Division Board of Registered Nursing
Working Title Special Investigator	Office/Unit /Section/ Geographic Location Investigations Division/Northern CA Investigations
Position Number 630-110-8612-035	Name and Effective Date

General Statement: Under the general direction of Supervising Special Investigator I (SSI I), (non-peace officer), the Special Investigator (SI) (non-peace officer), conducts diverse administrative, civil, and criminal investigations against the professional licensees of the Board of Registered Nursing (BRN), Department of Consumer Affairs (DCA). Incumbents may work independently or with a group of investigators (non-sworn), in executing a lawful and thorough investigation of alleged violations and pursue cases for prosecution or hearing where applicable. Specific duties include, but are not limited to, the following:

A. Specific Assignments: [Essential (E) / Marginal (M) Functions]

55% (E) Administrative, Civil and Criminal Investigations

Examines a variety of records and information to detect, secure or verify suspected administrative or criminal violations and violators of the laws, rules and regulations that govern the BRN's Nursing Practice Act and various other codes (20%).

Identifies, gathers, assembles, evaluates, and preserves statements, affidavits, and other evidence for use in administrative and or criminal legal action (15%).

Locates accused persons and witnesses. Interviews complainants, witnesses, licensees, and professional experts face-to face to collect, analyze and evaluate testimony (10%).

Contacts and interviews individuals and representatives of business or governmental organizations; interprets and explains business and professions code when necessary. Serves subpoenas, consumer notices and other legal papers. Logs evidence; confers and cooperates with federal, state, and local law enforcement agencies on investigations (10%).

35% (E) Investigative Reports

Prepares concise, detailed reports of the events of the investigation, which include documented evidence, statements from witnesses and a general synopsis to ensure the findings are fully supported by the facts and other evidence.

5% (E) Administrative

Prepares and performs internal administrative functions such as daily, weekly, monthly, and quarterly activity reports and mileage logs. Prepares various investigative correspondence.

5% (E) Case Preparation and Prosecution

Assists prosecutors in preparing and presenting cases and testifies in administrative hearings and criminal proceedings.

B. Supervision Received

The SI is under the general direction and receives assignments from the SSI I. However, assignments and direction may come from a designated lead or higher-level management.

C. Supervision Exercised

None.

D. Administrative Responsibility

None.

E. Personal Contacts

Contact with SSI I and other employees in the office each day employee is working. Frequent contact with BRN licensees and the general public such as subjects, complainants or witnesses. Occasional contact with Division of Investigation (DOI) and other administrative and criminal justice agencies at the county, city, state, and federal levels.

F. Actions and Consequences

Failure to complete assigned casework in a timely manner, or inefficiency in conducting investigations, may result in significant patient harm or death, or may delay licensing which costs the BRN loss of licensing fees and loss of income for a person who cannot be licensed until the investigation is completed. An inadequate investigation may result in allowing a violation of the law to go undetected or without appropriate consequences. All the cases being investigated affect the health and safety of consumers.

G. Functional Requirements

The employee works 40 hours per week and is required to work both indoors and outdoors, depending on the situation they are involved in, at any given time. While indoors, the temperature and humidity are reasonably controlled, but while out of doors, the employee is exposed to climatic conditions. The employee may be exposed to dust and fumes. The employee may occasionally be exposed to toxic materials or have contact with persons believed to have a contagious disease. There is a reasonable expectation of contact with blood-borne pathogens, or bodily fluids, or other potentially infectious materials or chemicals. Occasional to frequent sitting, standing, walking, driving, and carrying up to 15 pounds is required.

H. Other Information:

Administrative, Civil and Criminal cases may include, but are not limited to, malpractice, civil settlements (801 Business and Professions Code), and unprofessional treatment/care, quality of care, Moscone-Knox Professional Corporation Act, failure to successfully complete a substance abuse program, advertising violations, lapsed license issues, patient harm, patient death, and professional boundary issues. The employee routinely works with sensitive and confidential issues and/or materials, which may include sexually explicit materials and graphic medical procedures, such as autopsies.

This position requires working in and driving to, various locations throughout the state and, on occasion, odd or irregular hours. The employee is required to maintain regular and consistent attendance; report to work on time; work their full day and work under changing priorities and deadlines. In addition, the employee is required to dress and act professionally, work cooperatively with others, and exhibit courteous behavior towards coworkers and the public. Knowledge and proficiency in the use of personal computers and standard office software is desired.

A valid California driver license is required. The incumbent may be required to travel throughout an assigned geographical area, assigned territory, or as needed throughout the state of California, by various methods of transportation.

The incumbent shall participate in the Department of Motor Vehicles (DMV) Employer Pull Notice Program, which is a process for providing the Department with a report showing the driver's current public record as recorded by the DMV, and any subsequent convictions, failures to appear, accidents, driver's license suspensions, driver's license revocations, or any other actions taken against the driving privilege or license, added to the driver's DMV record.

In all job functions, employees are responsible for creating an inclusive, safe, and secure work environment that values diverse cultures, perspectives, and experiences, and is free from discrimination. Employees are expected to provide all members of the public equitable services and treatment, collaborate with underserved communities and tribal governments, and work toward improving outcomes for all Californians.

Criminal Offender Record Information (CORI)

Title 11, Section 703(d) of the California Code of Regulations requires criminal record checks of all personnel who have access to Criminal Offender Record Information (CORI). Pursuant to this requirement, applicants for this position will be required to submit fingerprints to the Department of Justice and be cleared before hiring. In accordance with DCA's (CORI) procedures, clearance shall be maintained while employed in a CORI-designated position. Additionally, the position routinely works with sensitive and confidential issues and/or materials and is expected to maintain the privacy and confidentiality of documents and topics pertaining to individuals or to sensitive program matters at all times.

Conflict of Interest (COI)

This position is subject to Title 16, section 3830 of the California Code of Regulations, the Department of Consumer Affairs' Conflict of Interest Regulations. The incumbent is required to submit a Statement of Economic Interests (Form 700) within 30 days of assuming office, annually by April 1st, and within 30 days of leaving office.

I have read and understand the duties listed above and I can perform these duties with or without reasonable accommodation. (If you believe reasonable accommodation is necessary, discuss your concerns with the hiring supervisor. If unsure of a need for reasonable

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accommodation, inform the hiring supervisor, who will discuss your concerns with the Health & Safety analyst.)

Employee Signature

Date

Printed Name

I have discussed the duties of this position with and have provided a copy of this duty statement to the employee named above.

Supervisor Signature

Date

Printed Name

(Revised: 06/2026)