

POSITION DUTY STATEMENT

DOT PM-0924 (REV 01/2025)

CLASSIFICATION TITLE	OFFICE/BRANCH/SECTION	
Analyst II	Human Resources - Office of Classification and Hiring Services	
WORKING TITLE	POSITION NUMBER	REVISION DATE
Classification and Hiring Analyst	702-008-5393-XXX	09/16/2026

As a valued member of the Caltrans team, you make it possible to improve lives and communities through transportation.

GENERAL STATEMENT:

Under the direction of the Branch Chief, Office of Classification and Hiring Services, a Supervisor I, the Analyst II provides technical guidance to managers and supervisors regarding current personnel issues, policy and procedure changes, and policy implementation. The Analyst II demonstrates a positive attitude and a commitment to providing quality service that is accurate, timely and exceeds our customers' expectations.

CORE COMPETENCIES:

As an Analyst II , the incumbent is expected to become proficient in the following competencies as described below in order to successfully perform the essential functions of the job, while adhering to and promoting the Department's Mission, Vision, Values, Strategic Imperatives and Goals. Effective development of the identified Core Competencies fosters the advancement of the following Leadership Competencies: Change Commitment, Risk Appetite, Self-Development/Growth, Conflict Management, Relationship Building, Organizational Awareness, Communication, Strategic Perspective, and Results Driven.

- Flexibility and Managing Uncertainty** : Adjusts thinking and behavior in order to adapt to changes in the job and work environment. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Dealing with Ambiguity (Risk)**: Can comfortably handle risk and uncertainty, as well as make decisions to act without having the total picture. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Reliability**: Ability to demonstrate dependability in meeting commitments, and providing a consistent work product. Takes responsibility for individual actions in order to meet deadline demands. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Problem-solving and Decision-making** : Identifies problems and uses logical analysis to find information, understand causes, and evaluate and select or recommend best possible courses of action. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Teamwork/Partnership**: Develops, maintains, and strengthens partnerships with others inside or outside of the organization through effective communication and collaboration. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Customer Focus**: Considers, prioritizes, and takes action on the needs of both internal and external customers. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Communication**: Expresses oneself clearly in all forms of communication. Gives feedback and is receptive to feedback received. Knows that listening is essential. Keeps others in the Division and other functional units informed as appropriate. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Analytical Skills**: Approaches problems using a logical, systematic, and sequential approach. Weighs priorities and recognizes underlying issues. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)
- Thoroughness**: Ensures that work and information is complete and accurate. Ensures that assignment goals, objectives, and completion dates are met. Documents and reports on work progress. (Equity, Prosperity, Employee Excellence - Collaboration, Equity, Innovation, Integrity, People First, Pride, Stewardship)

TYPICAL DUTIES:

Percentage
Essential (E)/Marginal (M)¹ Job Description

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DOT PM-0924 (REV 01/2025)

40%	E	Determine appropriate classification (using class specifications, allocation standard and/or department policies) of all positions to be filled and if necessary perform desk audits to ensure proper level and kind of duties; based on State Personnel Board (SPB) & Department of Human Resources (CalHR) laws and rules and utilizing the State Controller's Office (SCO) employment history database and the CalHR on-line certification system, determines employee eligibility for appointment from certifications, transfer change in class determinations, time base increases and reinstatement; prepares necessary documents to appoint persons to positions; reviews proposed personnel actions (i.e. appointments, transfers, out-of- class, T&D assignments, HAM's etc) to ensure conformity with regulations, classification and pay standards of good personnel practices using established guidelines, laws and rules and department policies.
30%	E	Independently advise managers, supervisors, and employees on a variety of personnel issues including interpretation and application of civil service laws and rules and departmental personnel policies; the more complex issues will be discussed with supervisor before action is taken. The goal is to assist in defining issues and developing appropriate solutions including return to work issues and proposed reorganizations that typically require high level approval from control agencies. Conducts analyses on varied and/or sensitive/complex personnel management matters (i.e., merit issue complaint, emergency appointments, grievances, illegal good faith appointments, Board of Control claims,etc.) to provide information, opinions, recommendations, etc., using various personnel references/policies.
15%	E	Interpret State Personnel Board and Department of Human Resources laws and rules; ensure the legal employability of staff considering minimum requirements for appointment to their classes as bound by the Federal Uniform Guidelines on Selection and current immigration laws and rules; ensure that non-punitive actions and terminations are taken properly and expeditiously; determine alternate salary ranges and hire-above-minimum amounts for new employees. Assist in developing materials/tools to train individuals/ groups in the appropriate interpretation and application of policies, procedures, guidelines, laws and rules, regulations relating to personnel matters. Participate in the presentation of personnel matters before CalHR, SPB, employees, employee organizations and/or other official bodies, to provide information relevant to the department using supportive data. (i.e., expertise, personnel resources, research data, etc.)
10%	E	Consult with and advise the Division of Labor Relations (LR) on Out of Class grievances filed by employee unions on behalf of employees. Prepare and maintain documented analysis by performing desk audits; meeting with employee and supervisor; and recommending appropriate action to resolve grievance per MOU Bargaining agreements. Work closely with both LR and employee unions to develop procedures for implementing policies and agreed upon in the MOU (i.e., Post and Bid and various pay differentials).
5%	M	Independently perform or participate in personnel management projects that have departmental impact on personnel operation or policy.

¹ESSENTIAL FUNCTIONS are the core duties of the position that cannot be reassigned.
MARGINAL FUNCTIONS are the minor tasks of the position that can be assigned to others.

SUPERVISION OR GUIDANCE EXERCISED OVER OTHERS

Analysts II do not directly supervise. They may act as lead analysts in training assignments and review the work of lower level personnel staff.

KNOWLEDGE, ABILITIES, AND ANALYTICAL REQUIREMENTS

Analysts II have a thorough knowledge of all laws, rules, policies, and practices related to personnel and classification and pay issues in State government and are able to interpret and apply them. Analysts must be familiar with the Department of Transportation's mission and goals and be able to apply the Division of Human Resources' strategic objectives needed to accomplish them. Analysts must have an in-depth knowledge of and the ability to utilize and interpret SCO and SPB on-line databases to obtain information pertaining to employment and payroll history to determine eligibility and appropriate appointment/ pay.

Analysts II must have ability to reason logically and use analytical techniques to solve difficult personnel problems. They must be able to express ideas and present information clearly and logically, both orally and in writing to managers, supervisors, and employees. Analysts demonstrate a positive attitude and a commitment to conduct business in a professional manner in dealing with the public and department clients and provide quality customer service to all customers.

Analysts II review and evaluate requests from managers that cover the broad range of personnel considerations including classifications (including job audits), appointments, transfers, performance problems, non-punitive actions and terminations, and out-of-class experiences. They develop technically sound alternatives that may include developing new approaches and organizational change or revisions. They must be able to provide thorough and complete staff work on personnel related issues to meet immediate needs of operation units.

POSITION DUTY STATEMENT

DOT PM-0924 (REV 01/2025)

RESPONSIBILITY FOR DECISIONS AND CONSEQUENCES OF ERROR

Analysts II will have access to very sensitive and confidential information. Careless, accidental, or intentional disclosure of information to unauthorized persons can have far-reaching effects, which may result in civil or criminal actions against those involved.

The incumbent is responsible for complying with the Information Practices Act (IPA) by protecting departmental employees' confidential information, including, but not limited to, social security numbers, medical or employment history, education, financial transactions, or similar information. Failure to protect departmental employee's confidential information may damage DHR's reputation as a confidential organization, may result in employee grievances or lawsuits, and, pursuant to California Civil Code section 1798.55, could result in disciplinary action, including termination of employment.

Analysts II will be responsible for determining correct appointment method and salary. Failure to do so could result in an illegal appointment and/or overpayment to the employee. This result may lead to action taken against the Department.

Analysts II independently and without review make determinations on the majority of classifications, which are delegated to the Department, in their assigned units. Classification review not delegated to the analyst, and decisions sensitive in nature will be discussed with the supervisor prior to decision. Failure to determine the appropriate classification could lead to mis- allocation of funds.

The Analysts II assist in the development of departmental policy concerning a broad range of personnel management subjects and advise management on the non-punitive personnel actions appropriate for problem personnel situations including salary inequities, medical problems, and employability questions. Failure to advise appropriate action could have the department in violation of state/ federal laws.

PUBLIC AND INTERNAL CONTACTS

Analysts II independently confer with all levels of management and staff in the Department and with employee representatives, e. g. union representatives, personal attorneys, etc. in their daily activities. With supervisory approval, they also contact control agencies (SPB, CalHR etc) for consultation.

PHYSICAL, MENTAL, AND EMOTIONAL REQUIREMENTS

Employees may be required to sit for long periods of time using a keyboard and video display terminal.

WORK ENVIRONMENT

While at their base of operation, employees will work in a climate-controlled office under artificial lighting. Employees may also have to occasionally travel to offices and field locations throughout California.

This position may be eligible for telework. The amount of telework is at the discretion of the Department and based on Caltrans's evolving telework policy. Caltrans supports telework, recognizing that in-person attendance may be required based on operational needs. Employees are expected to be able to report to their worksites with minimum notification if an urgent need arises. The selected candidate will be required to commute to the headquartered location as needed to meet operational needs. Business travel may be required, and reimbursement considers an employee's designated headquartered location, primary residence, and may be subject to CalHR regulations or applicable bargaining unit contract provisions. All commute expenses to the headquartered location will be the responsibility of the selected candidate.

POSITION DUTY STATEMENT

DOT PM-0924 (REV 01/2025)

I have read, understand and can perform the duties listed above. (If you believe you may require reasonable accommodation, please discuss this with your hiring supervisor. If you are unsure whether you require reasonable accommodation, inform the hiring supervisor who will discuss your concerns with the Reasonable Accommodation Coordinator.)

I agree that by providing my electronic signature for this form, I agree to conduct business transactions by electronic means and that my electronic signature is the legal binding equivalent to my handwritten signature. I hereby agree that my electronic signature represents my execution or authentication of this form, and my intent to be bound by it.

EMPLOYEE (Print)

EMPLOYEE (Signature)	DATE
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I have discussed the duties with, and provided a copy of this duty statement to the employee named above.

SUPERVISOR (Print)

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EMPLOYEE (Print)

EMPLOYEE (Signature)	DATE
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