



DISABILITY EVALUATION ANALYST

Exam Code: 8BP25

Department: Department of Social Services

Exam Type: Departmental Open

Final Filing Date: Continuous

CLASSIFICATION DETAILS

Monthly Salary Ranges:

Range A: \$3,534.00 - \$4,428.00

Range B: \$3,826.00 - \$4,789.00

Range C: \$4,588.00 - \$5,744.00

View the [DISABILITY EVALUATION ANALYST](#) Classification Specification

CUT-OFF DATES

August 31, 2023 September 29, 2023 October 31, 2023
November 30, 2023 December 29, 2023

Note: This examination is administered on a monthly basis. Applications must be received by the cut-off date. Applications received after the cut-off dates listed in this bulletin will be processed during the month of the next cut-off date. Results will be mailed within 3 weeks following each cut-off date.

FILING INSTRUCTIONS

Applications will be accepted on a continuous basis. (See Cut-Off Dates section)

Who May Apply

Applicants who meet the minimum qualifications as stated on this bulletin may apply for and take this examination.

Once you have taken this examination, you may not retake it for twelve (12) months.

How To Apply

Applicants must submit a [State Examination Application \(Std. 678\)](#), and copies of unofficial transcripts, if applicable, to the mailing address below.

Applicants must also complete the Disability Evaluation Analyst examination which is available online at the following link: [Disability Evaluation Analyst Training and Experience Assessment](#).

Incomplete applications will not be accepted. Applications must include: “to” and “from” dates (month/day/year), hours worked, civil service class title(s), for all work experience. Resumes will not be accepted in lieu of a State Application (Std. 678).

A completed State Application (Std. 678) can be submitted by mail, in person, or e-mail to one of the following address:

FILE BY MAIL

Department of Social
Services
Examination Unit
P.O. Box 944243
MS 8-15-58
Sacramento, CA
94244-2430

FILE IN PERSON

Department of Social
Services
Examination Unit
744 P Street
(See Security Desk)
Sacramento, CA 95814
Monday-Friday
8:00 AM – 5:00 PM

BY EMAIL

examinations@dss.ca.gov

It is the applicant’s responsibility to submit their application on time and to ensure the envelope is postmarked if applying by way of U.S. mail or contains proof of timely deposit with a parcel delivery or courier service. Dates printed on Mobile Bar Codes, such as the Quick Response (QR) Codes available at the United States Postal Service (USPS), are not considered Postmark dates for the purpose of determining timely filing of an application.

Applications may be personally delivered between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday (except State holidays), to the Department of Social Services, Examination Unit, Mail Station 8-15-58.

For e-mail submission, documents must be attached as a PDF file, no other format will be accepted. The PDF file must be attached with your e-mail, no outside hosting service or web links will be accepted. Applications for this exam are only being accepted by mail, in person, or by e-mail to examinations@dss.ca.gov. Due to system limitations, do not submit applications or exam documents through a CalCareer account. Electronically submit your application no later than 11:59 pm. Pacific Time on the specified the cut-off date.

Indicate the Examination Code and Classification(s) on your State Examination Application (Std. 678).

Special Testing: If you require assistance or alternative testing arrangements due to a disability, please contact the testing department listed in the Contact Information section of this bulletin.

MINIMUM QUALIFICATIONS

Either 1

Six months of experience in the California state service performing the duties of a Disability Evaluation Technician, Range B.

Or 2

One year of experience in the California state service performing the duties of a Program Technician II. These duties must entail the dissemination of knowledge of the regulations and policies governing the Disability Evaluation Program.

Or 3

Education: Equivalent to graduation from college. (Registration as a senior in a recognized institution will admit applicants to the examination, but they must produce evidence of graduation or its equivalent before they will be eligible for appointment.)

Note: Applicants must submit a copy of their unofficial college transcripts along with the application package when using education to meet the entrance requirements for this examination.

Equivalent to graduation from college refers to a Bachelor's degree. Applicants must have the number of semester or quarter credits, as well as the required coursework necessary to be awarded a four-year Bachelor's degree. When education and/or specific course work is required, provide a copy of unofficial transcripts along with your application.

SPECIAL PERSONAL CHARACTERISTICS

Demonstrated ability to act independently, open-mindedness, flexibility, and tact; willingness to make field visits away from established headquarters.

POSITION DESCRIPTION

A Disability Evaluation Analyst is the entry, training, and first working level in the series. Incumbents adjudicate initial level claims for disability benefits.

Positions exist statewide within the California Department of Social Services.

EXAMINATION SCOPE

This examination consists of a Training and Experience Evaluation.

In addition to evaluating applicants' relative knowledge, skills, and ability, as demonstrated by quality and breadth of training and/or experience, emphasis in each examination component will be measuring competitively, relative job demands, each applicant's:

Knowledge of:

1. Aptitude for learning and understanding a broad range of technical data and applying it to individual cases.

Ability to:

1. Determine what information is needed, gather the information from a variety of sources, evaluate it, and come to an objective decision.
2. Analyze data.
3. Communicate ideas and information effectively.
4. Gain and maintain the confidence and cooperation of those contacted during the course of the work.
5. Make special studies and reports.
6. Establish and maintain priorities.

ELIGIBLE LIST INFORMATION

A departmental open merged eligible list for the Disability Evaluation Analyst will be established for the California Department of Social Services.

The names of successful competitors will be merged onto the eligible list in order of final score regardless of examination date. Eligibility expires twelve (12) months after competitors were merged onto the eligibility list. Applicants must then retake the examination to reestablish eligibility.

EXAMINATION INFORMATION**Training and Experience Evaluation – Weighted 100%**

The examination will consist of a Training and Experience Evaluation weighted 100%. Candidates must attain an overall minimum score of 70% to be placed on the eligible list. The examination is designed to elicit specific information regarding each candidate's training and experience relative to the classification. Responses to the examination will be assessed based on pre-determined rating criteria.

Applications will be reviewed by the Examination Unit to determine if the applicant meets the minimum qualifications. All applicants who meet the minimum qualifications will have their completed Training and Experience Assessment rated. After the examination is completed, a notice of results will be sent electronically or mailed within approximately three weeks.

CONTACT INFORMATION

If you have any questions concerning this examination bulletin, including provision of reasonable accommodation for this testing process, please contact the Examination Unit at the email address or phone number below.

California Department of Social Services
Attention: Examination Unit
P.O. Box 944243, MS 8-15-58
Sacramento, CA 94244-2430
Email: examinations@dss.ca.gov
(916) 657-1762

California Relay Service for the Deaf or Hearing Impaired from TDD phones call 1-800-735-2929 or from voice phones call 1-800-745-2922. TTY is a Telecommunications Device for the Deaf and is reachable only from phones equipped with a TTY Device.

EQUAL OPPORTUNITY EMPLOYER

The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right of family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding, and related medical conditions), and sexual orientation.

DRUG-FREE STATEMENT

It is an objective of the State of California to achieve a drug-free State work place. Any applicant for State employment will be expected to behave in accordance with this objective, because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service, and the special trust placed in public servants.

GENERAL INFORMATION

State Examination Application (Std. 678) forms are available at the California Department of Human Resources, local offices of the Employment Development Department, and through your [CalCareer Account](#).

If you meet the requirements stated on this examination bulletin, you may take this examination, which is competitive. Possession of the entrance requirements does not assure a place on the eligible list. Your performance in the examination described in this bulletin will be rated against a predetermined job-related rating, and all applicants who pass will be ranked according to their score.

The California Department of Social Services reserves the right to revise the examination plan to better meet the needs of the service, if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service laws and rules and all competitors will be notified.

General Qualifications: Applicants must possess essential personal qualifications including integrity, initiative, dependability, good judgement, the ability to work cooperatively with others, and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

Eligible Lists: Eligible lists established by competitive examination, regardless of date, must be used in the following order:

- 1) Sub-divisional promotional
- 2) Departmental promotional
- 3) Multi-departmental promotional
- 4) Servicewide promotional
- 5) Departmental open
- 6) Open

When there are two lists of the same kind, the older must be used first. Eligible lists will expire in one to four years unless otherwise stated on the bulletin.

Criminal Record Clearance Information: Some positions within various divisions of the California Department of Social Services are subject to fingerprinting and criminal records check requirements. This check will be completed by the Department of Justice. Applicants will be notified during the hiring process if the position is affected by the criminal records clearance procedure. Criminal record clearance is a condition of employment in positions affected by this procedure.

Veterans' Preference will be granted for this examination. In accordance with Government Code Sections 18973.1 and 18973.5, Veterans' Preference will be awarded as follows:

- 1) Any veteran, widow or widower of a veteran, or spouse of a 100% disabled veteran, who achieves a passing score in an open examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for Veterans' Preference
- 2) Veterans' Preference is not granted once a person achieves permanent civil service status

Directions to apply for Veterans' Preference are available at CalHR's website by clicking on the following link: [CalCareer Veterans](#). Additional information can also be found at the California Department of Veterans Affairs at [CalVet Veterans](#).

Career Credits will not be granted in this examination.

Revised: July 31, 2023