

## Security Guard Examination Announcement

#### Statewide Open Examination for all state departments Cut-Off Date: See Below Salary: \$2,600.00 - \$3,254.00

## EEO

The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

## **Drug Free Statement**

It is an objective of the state of California to achieve a drug-free state work place. Any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

## Who Should Apply?

Candidates who meet the minimum qualifications as stated may apply for this examination. Once you have taken the examination, you may not reapply for twelve (12) months. All applicants must meet the education and/or experience requirements as stated on this examination announcement.

## **Filing Instructions**

Completed applications and all required documents must be received or postmarked by the Cut-Off Date listed below to be considered. Dates printed on Mobile Bar Codes, such as the Quick Response (QR) Codes available at the USPS, are not considered Postmark dates for the purpose of determining timely filing of an application.

Applicants may apply via mail or hand deliver the application and Qualifications Assessment to the Human Resources Division at the address listed below. Applications (STD 678) are available at CalHR's website <u>www.jobs.ca.gov</u>.

Submit an Examination Application (STD 678) AND a Qualifications Assessment to the address listed below:

California Department of Veterans Affairs (CalVet) Attn: Security Guard 1227 O Street, Room 404 Sacramento, CA 95814

The testing office will accept Examination Applications (STD. Form 678) **AND** Qualifications Assessments continuously and will notify and test applicants on an as needed basis.

The Qualifications Assessment for the Security Guard can be printed at the bottom of this bulletin, downloaded from the California Department of Veterans Affairs website at <u>www.calvet.ca.gov</u>, by calling (916) 653-2535, by emailing <u>exams@calvet.ca.gov</u>, or by going to the address listed above.

Submit applications only to the address indicated above. Do not submit to the California Department of Human Resources (CalHR).

**NOTE:** Only applications with original signature will be accepted. Facsimiles (FAX) or emailed applications will not be accepted under any circumstances.

Cut-Off Dates: July 1<sup>st</sup> August 1<sup>st</sup> September 1<sup>st</sup> October 1<sup>st</sup> November 1<sup>st</sup> December 1<sup>st</sup> January 2<sup>nd</sup> February 1<sup>st</sup> March 1<sup>st</sup> May 1<sup>st</sup> June 1<sup>st</sup>

## **Special Testing Arrangements**

If you have a disability and need special assistance or special testing arrangements, mark the appropriate box on the "Examination Application". You will be contacted to make special arrangements.

## **Requirements for Admittance to the Examination**

**NOTE:** All applicants must meet the education and/or experience requirements as stated on this examination bulletin by the final filing date. Your signature on your application indicates that you have read, understood, and possess the qualifications required.

**NOTE:** Applications/resumes **MUST** contain the following information: "to" and "from" dates (month/day/year), time base, civil service class title(s), and range, if applicable. College course information **MUST** include: title, semester or quarter credits, name of institution, completion dates, and degree (if applicable).

Applications/resumes received without this information may be rejected.

## **Minimum Qualifications**

Ability to speak, read, and write English at a level required for successful job performance.

## **Position Description**

Under direction, during an assigned shift, to guard and protect State property; and to do other related work.

## **Eligible List Information**

Names of successful competitors are merged onto the list in order of final scores, regardless of date. Eligibility expires after 12 months unless the needs of the services and conditions of the list warrant a change in this period. The resulting eligible list will be used to fill vacancies statewide.

## **Examination Information**

#### **Qualifications Assessment - Weighted 100%**

This examination will consist of a Qualifications Assessment weighted 100%. Candidates must attain an overall minimum score of 70% in order to be placed on the eligible list.

**NOTE:** It is especially important that each applicant take special care to accurately and completely fill out their application. List all experience relevant to the "Minimum Qualifications" shown on this announcement.

#### CANDIDATES WHO DO NOT COMPLETE OR SUBMIT THE QUALIFICATIONS ASSESSMENT WILL BE DISQUALIFIED.

## **Special Personal Characteristics**

Willingness to work at night; normal hearing.

## Knowledge, Skills, and Abilities

#### Knowledge of:

1. Duties and responsibilities of a security guard.

#### Ability to:

- 1. Understand and carry out oral and written direction.
- 2. Think and act quickly in emergencies.
- 3. Provide accurate and clear reports of incidents.
- 4. Stand for prolonged periods.

## **Veterans Preference**

Veteran's preference credits will be added to the final score of those competitors who are successful in this examination and who qualify for, and have requested, these points. VETERANS WHO HAVE ACHIEVED PERMANENT CIVIL SERVICE STATUS ARE NOT ELIGIBLE TO RECEIVE VETERANS CREDITS.

#### **IMPORTANT CHANGES – EFFECTIVE JANUARY 1, 2014**

<u>Assembly Bill 372</u>, signed into law by Governor Brown on August 12, 2013, changes the way the Veterans Preference process is administered by the State of California. Veterans Preference will be awarded as follows, starting on January 1, 2014:

- 1. Any veteran, widow or widower of a veteran, or spouse of a 100 percent disabled veteran, who achieves a passing score in an entrance examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for veteran's preference.
- 2. An entrance examination is defined, under the law, as any open competitive examination.
- 3. Veterans Preference is not granted once a person achieves permanent civil service status.

#### HOW TO APPLY FOR VETERANS PREFERENCE

The California Department of Human Resources (CalHR) has information on how to apply for Veterans Preference on their website at <u>www.jobs.ca.gov</u> and on the Application for Veterans Preference form (<u>CalHR 1093</u>). Additional information is also available at the Department of Veterans Affairs website at <u>www.calvet.ca.gov</u>.

## **Contact Information**

For additional information regarding this examination, please contact the Department of Veterans Affairs (CalVet) Examination Unit by calling (916) 653-2535 or by emailing <u>exams@calvet.ca.gov</u>.

## Disclaimer

Please click on the link below to review the official CalHR class specification for the Security Guard.

## **General Information**

The Department of Veterans Affairs (CalVet) reserves the right to revise the examination plan to better the needs of the service if the circumstances change under which this examination was planned. Such revision will be in accordance with civil service laws and rules and all candidates will be notified.

It is the candidate's responsibility for an examination without a written feature to contact the Department of Veterans Affairs (CalVet) three weeks after the final filing date if he/she has not received any notification.

It is the candidate's responsibility for an examination with a written feature to contact the Department of Veterans Affairs (CalVet) six weeks after the final filing date if he/she has not received any notification.

If a candidate's notice of oral interview fails to reach him/her 3 days prior to their scheduled appointment date due to a verified postal error, he/she will be rescheduled upon written request. It is the candidate's responsibility to contact the CalVet by calling (916) 653-2535 or by emailing <u>exams@calvet.ca.gov</u>.

Examination Locations: Locations of interviews may be limited or extended as conditions warrant.

**Examination Applications are available** at <u>www.jobs.ca.gov</u>, CalHR State Jobs Center, State Personnel Board offices, local offices of the Employment Development Department and the testing department on this job bulletin.

If you meet the requirements stated on this bulletin, you may take this examination, which is competitive. Possession of the entrance requirement does not assure a place on the eligible list. Your performance in the examination will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

**Candidates needing special testing arrangements** due to a disability must mark the appropriate box on the application and/or contact the testing department.

**General Qualifications**: Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

**Eligible Lists:** Eligible lists established by competitive examination, regardless of date, must be used in the following order: 1) sub-divisional promotional, 2) departmental promotional, 3) multi-departmental promotional, 4) service-wide promotional, 5) departmental open, 6) open. When there are two lists of the same kind, the older must be used first. Eligible lists will expire in one to four years unless otherwise stated on the bulletin.

**Promotional Examinations Only:** Competition is limited to employees who have a permanent civil service appointment and military veterans that meet all the minimum qualifications. Under certain circumstances, other employees may be allowed to compete under provisions of Rules 234, 235, and 235.2. State Personnel Board Rules 233, 234, 235, 235.2, and 237 contain provisions regarding civil service status and eligibility for promotional examinations. These rules may be reviewed at <u>www.spb.ca.gov</u>

**If High School Equivalence is Required:** Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways:1) passing the General Educational Development (GED) Test; 2) completion of 12 semester units of college work; 3) certification from the State Department of Education, a local school board, or high school authorities that the candidate is considered to have education equivalent to graduation from high school; 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

**College Education:** The qualifications meeting the requirement "Equivalent to graduation from college" means satisfaction of the requirements for the bachelor's degree from an accredited, recognized institution of higher education. This means the applicant must show receipt of a bachelor's degree. Acceptable college course work must be from an accredited, recognized institution approved by the California Superintendent.

**TTD** is Telecommunications Device for the Deaf and is reachable only from phones equipped with a TTD Device. California Relay Service (Telephone) for the deaf or hearing impaired. From TDD phones: 1-800-735-2929 or from voice phone: 1-800-735-2922.

### Department of Veterans Affairs (CalVet), Examination, 1227 O Street, Room 404, Sacramento, CA 95814 Phone: (916) 653-2535

Email: <u>exams@calvet.ca.gov</u> Website: <u>www.calvet.ca.gov</u>



## **Security Guard**

## **Qualifications Assessment Examination**

#### **READ INSTRUCTIONS CAREFULLY**

The California civil service selection system is merit-based and eligibility for appointment is established through a formal examination process. The **Security Guard** examination consists of a Qualifications Assessment Examination used to evaluate your education, training, and experience. The eligible list resulting from this examination process will be used by all state departments to fill their existing positions.

This Qualifications Assessment Examination will account for 100% of the weight of your examination for this classification. Therefore, please be sure to follow the instructions carefully.

Candidate's Name:	
Social Security Number:	
Address:	
***In order to expedite the examination process, your phone numbers are requi	ired***
***In order to expedite the examination process, your phone numbers are requi	

## Section 1: Employment/Education Verification

Include any previous and current Employment and/or Education information that may apply to this examination. You will use this information to complete Sections 2 and 3. Contact may be made to confirm that you have paid or unpaid experience pertaining to the duties and requirements listed in this examination. List all Employment and/or Education information that applies.

### EMPLOYMENT

Employment A
Job Title:
Organization Name and Address:
Dates Worked: From: To:
Name of Supervisor(s) or Person(s) Who Can Verify Your Job Responsibilities:
Contact Phone Number(s) of the above Individual(s):
Employment B
Employment B Job Title:
Job Title:
Job Title: Organization Name and Address:

Employment C	
Job Title:	
Organization Name and Address:	
Dates Worked: From: To:	
Name of Supervisor(s) or Person(s) Who Can Ver	ify Your Job Responsibilities:
Contact Phone Number(s) of the above Individual	(s):
Employment D	
Job Title:	
Organization Name and Address:	
Dates Worked: From: To:	
Name of Supervisor(s) or Person(s) Who Can Ver	ify Your Job Responsibilities:
Contact Phone Number(s) of the above Individual	(s):
Employment E	
Job Title:	
Organization Name and Address:	
Dates Worked: From: To:	
Name of Supervisor(s) or Person(s) Who Can Ver	ify Your Job Responsibilities:
Contact Phone Number(s) of the above Individual	(s):
Employment F	
loh Titlor	
Organization Name and Address:	
Dates Worked: From: To:	
Name of Supervisor(s) or Person(s) Who Can Ver	ify Your Job Responsibilities:
Contact Phone Number(s) of the above Individual	(s):
DUCATION	
Education A	
School Name and Address:	
Date(s) Attended (mm/dd/yyyy): From:	То:
Education D	
Education B	
School Name and Address:	
Degree(s) Earned:	<b>T</b> .
Date(s) Attended (mm/dd/yyyy): From:	lo:
Education C	
School Name and Address:	
Degree(s) Earned:	
Date(s) Attended (mm/dd/yyyy): From:	To:
Education D	
School Name and Address:	
Degree(s) Earned:	
Date(s) Attended (mm/dd/yyyy): From:	To:

#### CERTIFICATION – IMPORTANT – PLEASE READ CAREFULLY BEFORE SIGNING IF NOT SIGNED, THIS EXAMINATION MAY BE DISQUALIFIED

Before a final score is determined, your responses to exam questions will be verified. An exams manager or personnel staff member may contact the individuals or educational institutions you have provided to confirm job dates, experience, duties, achievements, and/or possession of knowledge, skills, and abilities. Failure to provide adequate employment and/or education information may result in a low score or disqualification from this Examination.

If it is determined at any time that you have made any false or inaccurate representations in any of the information you have provided on this Examination, you may be disqualified from this process, removed from the certification list(s), suffer a loss of State employment, and/or suffer a loss of the right to compete in any future State of California hiring processes. You are solely responsible for the accuracy of the responses provided.

This warning has been provided to protect your rights as a job candidate as well as the rights of the department. Be advised that you are expected to answer truthfully and accurately.

I certify and understand that all statements I have made in this Examination are true and complete to the best of my knowledge and contains no willful misrepresentation of falsifications. Failure to include original signature may result in disqualification.

Signature

Date

### FILING INSTRUCTIONS

Please submit your completed Qualifications Assessment Examination and a State Application (STD 678) as follows:

Mail or Hand Deliver to: California Department of Veterans Affairs Examination Unit 1227 O Street, Room 404 Sacramento, CA 95814 Phone: (916) 653-2535 Email: <u>exams@calvet.ca.gov</u> Website: <u>www.calvet.ca.gov</u>

### MINIMUM QUALIFICATIONS

Each candidate must meet the minimum qualifications on his/her application by the date it is received. If not, the candidate's application in the examination process will be rejected and his/her Qualifications Assessment Examination will not be scored. Please ensure that your State Application (STD. 678) clearly indicates your education, experience, and licensure information reflective of the minimum qualifications for this examination process as stated below:

Ability to speak, read, and write English at a level required for successful job performance.

#### JOB REQUIREMENTS

The following are job requirements. Please respond to each question by marking the appropriate box. If you are unwilling or unable to comply with any of the following job requirements, it will be grounds for elimination from the examination process.

- 1. Are you willing to abide by and adhere to the departmental policies and procedures if appointed to a position with the State of California? 
  Yes 
  No
- 2. Are you willing to report to work on time and follow procedures for reporting absences?  $\Box$  Yes  $\Box$  No
- 3. Are you willing to maintain cooperative, professional, and effective interactions with employees, individuals served, and the public? 

  Yes 
  No
- 4. Are you willing to undergo an annual health review?  $\Box$  Yes  $\Box$  No
- 5. Are you willing to undergo an annual TB testing?  $\Box$  Yes  $\Box$  No
- 6. Are you willing to keep current with the completion of all required training?  $\Box$  Yes  $\Box$  No

#### STATE EMPLOYMENT INFORMATION FOR PREVIOUSLY DISMISSED EMPLOYEES

<u>Complete this section ONLY</u> if you have been previously <u>dismissed</u> from California State Civil Service employment by punitive action or as a result of disciplinary proceedings. <u>IF THIS DOES NOT APPLY TO YOU</u>, please skip this question.

Rule 211 provides that a dismissed State employee may only participate in State Civil Service examinations if he/she has obtained prior consent from the State Personnel Board.

1. Do you have written permission from the State Personnel Board Executive Officer to take this examination?

- □ Yes
- $\Box$  No

□ Not Applicable (Most Common)

## **Section 2: Task Ratings**

#### Instructions:

Respond to each of the following items by indicating how the statement applies to you. You are required to respond to every item.

Using the scales (Experience/Education, Frequency, Verification) provided below, you will rate your experience performing specific job-related tasks.

In responding to each item, use the information you listed in <u>Section 1: Employment/Education Verification</u>. Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).

#### For items 1-20, provide responses regarding your:

- "Experience/Education" Using the Experience/Education rating scale identify the corresponding number for the
  amount of time, based on your experience and/or education that you have performed the item, and write that number in
  the Experience/Education box. Please complete this for each item.
- "Frequency" Using the Frequency rating scale identify the corresponding number of times you have performed the item, and write that number in the Frequency box. Please complete this for each item.
- "Verification" Mark the "Emp" and "Edu" boxes that match your employment and/or education listed in <u>Section 1: Employment/Education Verification.</u>

Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).

- Ensure you have marked at least one box for each item in the Verification column.
- Make sure the Verification column is marked correctly for the Employment/Education you indicated.

EXPERIENCE / EDUCATION SCALE	FREQUENCY SCALE
I have performed this task for:	I have performed this task:
4 – More than four years.	4 - More than 30 times.
3 – More than three years and up to four years.	3 - At least 21-30 times.
2 – More than two years and up to three years.	2 - At least 11-20 times.
1 – Less than two years.	1 - At Least 1-10 times.
0 – Not performed.	0 - 0 times.

ltem	Task / Duty	Experience / Education	Frequency	Verific Employme Educatio	ent (Emp)
1	Patrol buildings and grounds monitoring for suspicious activity or unauthorized people.			Emp A Emp B Emp C Emp D Emp _	
2	Inspect premises and grounds by examining doors, windows, and gates.			Emp A Emp B Emp C Emp D Emp	□Edu A □Edu B □Edu C □Edu D
3	Assist in the search for missing individuals.			Emp A Emp B Emp C Emp D Emp _	□Edu A □Edu B □Edu C □Edu D

Item	Task / Duty	Experience	Frequency	Verification
		/ Education		Employment (Emp)
				Education (Edu)
4	Respond to reports of trespassing or suspicious vehicle/person in restricted areas or after dark.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
5	Investigate disturbances and incidents.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
6	Keep records of all incidents that occur during shift in a daily security log and prepare reports (incident and activity).			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
7	Prevent the admittance to the premises of unauthorized persons.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
8	Protect property and theft prevention by physical presence while making security checks throughout the building.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
9	Communicate in an effective and professional manner.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
10	Inspect electrical, plumbing, heating, and other equipment.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
11	Respond to intrusion alarms and/or contact law enforcement.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp

Item	Task / Duty	Experience	Frequency	Verification
		/ Education		Employment (Emp)
				Education (Edu)
12	Monitor and authorize entrance and departure of patients, personnel, and visitors.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
13	Report unusual conditions to the proper personnel, including law enforcement.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
14	Provide information or direction to the public.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
15	Escort or drive motor vehicles.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
16	Provide controlled access to an incident area within the building and coordinate with outside responders.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
17	Contact law enforcement or fire department in the event of an emergency (e.g., fire, unauthorized person, vandalism, etc.).			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
18	Understand and comply with federal, state, county, and local safety laws, rules, regulations, and policies as required.			Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp
19	Occasionally operate automotive equipment (e.g., small truck, golf cart, etc.) to and from work areas.			Emp A       Edu A         Emp B       Edu B         Emp C       Edu C         Emp D       Edu D         Emp

ltem	Task / Duty	Experience	Frequency	Verific	ation
		/ Education		Employme	ent (Emp)
				Educatio	on (Edu)
20	Ensure coverage of assigned post.			□Emp A	□Edu A
				□Emp B	□Edu B
				□Emp C	□Edu C
				□Emp D	□Edu D
				□Emp	

## Section 3: Knowledge, Skills, and Abilities (KSAs) Ratings

### Instructions:

Respond to each of the following items by indicating how the statement applies to you. You are required to respond to every item.

Using the scales (Experience/Education and Verification) provided below, you will rate your experience in accordance to specific job-related knowledge, skills, and/or abilities.

In responding to each item, use the information you listed in <u>Section 1: Employment/Education Verification</u>. Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).

#### For items 1-27, provide responses regarding your:

- "Experience/Education" Using the Experience/Education rating scale identify the corresponding number for the amount of time, based on experience and/or education that you have applied the item, and write that number in the Experience/Education box. Please complete this for each item.
- "Verification" Mark the "Emp" and "Edu" boxes that match your employment and/or education listed in Section 1: Employment/Education Verification.

Please reference any paid and/or unpaid experience (e.g., employment, education, volunteer work).

- Ensure you have marked at least one box for each item in the Verification column.
- Make sure the Verification column is marked correctly for the Employment/Education you indicated.

#### **EXPERIENCE / EDUCATION SCALE**

I have applied this knowledge, skill, and/or ability for:

- 4 More than four years.
- 3 More than three years and up to four years.
- 2 More than two years and up to three years.
- 1 Less than two years.
- 0 Not performed.

ltem	Knowledge/Skill/Ability	Experience / Education	Verification Employment (Emp) Education (Edu)	
1	Comprehensive knowledge of duties and responsibilities of a security guard.		Emp A Emp B Emp C Emp D Emp	□Edu A □Edu B □Edu C □Edu D
2	Comprehensive knowledge of facility grounds, including the names of buildings and locations of the gates/doors.		Emp A Emp B Emp C Emp D Emp _	□Edu A □Edu B □Edu C □Edu D
3	Basic knowledge of laws, regulations, and policies related to providing security at a State facility.		Emp A Emp B Emp C Emp D Emp _	□Edu A □Edu B □Edu C □Edu D

Item	Knowledge/Skill/Ability	Experience	Verific	ation
		/ Education	Employme	
4	Desis knowledge of prepar enalling			
4	Basic knowledge of proper spelling,		□Emp A	□Edu A
	grammar, and sentence structure.		□Emp B	□Edu B
			□Emp C □Emp D	⊟Edu C ⊟Edu D
			□Emp D □Emp	
5	Working knowledge of communication		□Emp A	□Edu A
	skills (e.g., oral and written).		□Emp B	□Edu B
			□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	
6	Working knowledge of communication		□Emp A	□Edu A
	equipment (e.g., telephone, two-way		□Emp B	□Edu B
	radio, etc.).		□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	
7	Working knowledge of operating		□Emp A	□Edu A
	motorized vehicles (e.g., golf cart,		□Emp B	□Edu B
	Segway, car, etc.).		□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	
8	General knowledge of Cal OSHA, DMV,		□Emp A	□Edu A
0	and CHP rules, laws, and safety		□Emp A □Emp B	⊟Edu A ⊟Edu B
	regulations.		□Emp C	⊟Edu D ⊟Edu C
			□Emp D	⊟Edu O
			□Emp	
9	Skill in safely operating motorized		□Emp A	□Edu A
	vehicles (e.g., golf cart, Segway, car,		□Emp B	□Edu B
	etc.).		□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	
10	Ability to understand and carry out oral		□Emp A	□Edu A
	and written directions.		□Emp B	□Edu B
			□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	
11	Ability to think and act quickly in		□Emp A	□Edu A
	emergencies and adopt an effective		□Emp B	□Edu B
	course of action.		□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	

Item	Knowledge/Skill/Ability	Experience / Education	Verification Employment (Emp) Education (Edu)	
			Educatio	n (Edu)
12	Ability to prepare and provide clear,		□Emp A	□Edu A
	concise, and accurate reports of		□Emp B	□Edu B
	incidents.		□Emp C	□Edu C
	incidents.		-	
			□Emp D	□Edu D
			□Emp	
13	Ability to stand for prolonged periods.		□Emp A	□Edu A
			□Emp B	□Edu B
			□Emp C	□Edu C
			□Emp D	□Edu D
			□Emp	
14	Ability to communicate well with		□Emp A	□Edu A
	supervisors, patients, staff, and others.		□Emp B	□Edu B
	, , ,		□Emp C	□Edu C
			□Emp D	⊟Edu D
			-	
			□Emp	
15	Ability to read and write at a level		□Emp A	□Edu A
	appropriate for successful job		□Emp B	□Edu B
	performance.		□Emp C	□Edu D
	performance.			
			□Emp D	□Edu D
			□Emp	
16	Ability to use good judgment when faced		□Emp A	□Edu A
	with conflicting instructions and/or		□Emp B	□Edu B
	policies.		□Emp C	⊟Edu D
	policies.			
			□Emp D	□Edu D
			□Emp	
17	Ability to interact with supervisors,		□Emp A	□Edu A
	patients, staff, and the general public.		□Emp B	□Edu B
	· · · · · · · · · · · · ·		□Emp C	□Edu C
			□Emp D	□Edu D
			-	
			□Emp	
18	Ability to use a telephone and two-way		□Emp A	□Edu A
	radio.		□Emp B	□Edu B
			□Emp C	□Edu C
			⊡Emp D	□Edu D
			□Emp	
19	Ability to independently make decisions		□Emp A	□Edu A
	and provide recommendations when		□Emp B	□Edu B
	confronted with situations when back up		□Emp C	□Edu C
	has not yet arrived.		Emp D	⊟Edu O
	nao not yot annyou.		-	
			□Emp	

Item	Knowledge/Skill/Ability	Experience	Verification	
		/ Education	Employment (Emp) Education (Edu)	
20	Ability to abide by and adhere to department safety and security policies and procedures.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
21	Ability to follow oral and written directions.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
22	Ability to speak clearly so others can understand information that is given.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
23	Ability to concentrate on a task over a period of time without being distracted.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
24	Ability to apply general rules to specific problems.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
25	Ability to read a watch to document the time that an occurrence or incident has happened in a report.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
26	Ability to work effectively as part of a team.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	
27	Ability to identify safety or security hazards in the workplace.		Emp AEdu AEmp BEdu BEmp CEdu CEmp DEdu DEmp	

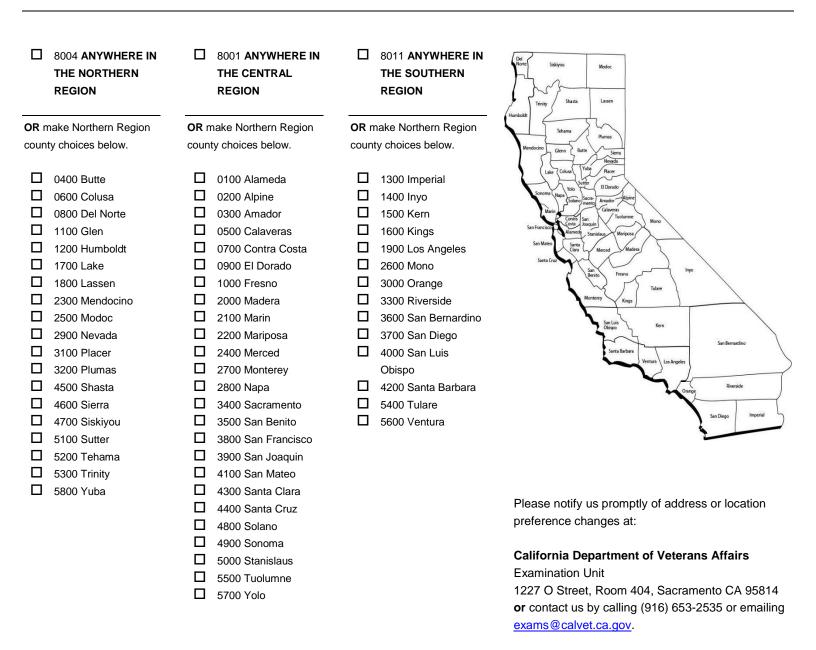
## TYPE OF EMPLOYMENT YOU WILL ACCEPT

Please select all locations and tenures for which you are willing to accept employment. If you are successful in the examination, your name will be placed on the employment list and referred to fill vacancies according to the conditions you specify on this form.

□Permanent – Full Time.	□Limited Term – Full Time.
□Permanent – Part Time.	□Limited Term – Part Time.
Permanent – Intermittent.	□Limited Term – Intermittent.

#### **ANYWHERE IN THE STATE** – If checked, no further selection is necessary.

NOTE: If you select more than 15 counties below, you may be considered available for work anywhere in the State.



# State of California Application Instructions



Read the following instructions carefully before completing this application. Please complete the application on a computer or print in ink. All questions **must** be answered completely and accurately, except as noted. You may be disqualified for any false or misleading statements or for omitting information. The information you furnish will be used to apply for a job, determine your eligibility and/or may be the basis for arriving at your final rating in an examination. During the course of an examination, you may be requested to provide additional information regarding your qualifications, your preference regarding work location, shifts, etc.

**Social Security Number (SSN)** – Providing this is voluntary in accordance with the Privacy Act of 1974 (PL 93-579). However, a SSN may be needed to process your application when granting items such as Veterans' Preference, Limited Examination and Appointment Program (LEAP), Career Credits, and/or confirming list eligibility.

**Examination(s) or Job Title(s)** – Provide the title of the position listed on the announcement.

**Question 2** – Must be answered by all applicants. You must answer "Yes" if you have ever, because of poor performance or misconduct, been fired, dismissed, or terminated from a job, or had an employment contract terminated. Applicants who have been rejected during a probationary period, or whose dismissals or terminations have been overturned, withdrawn (unilaterally or as part of a settlement agreement) or revoked need not answer "Yes." Explain any "Yes" answers in the Explanations section. Briefly describe the facts, findings, any action taken against you, and the circumstances under which you left the position.

In completing this application, you do not need to answer "Yes" to Question 2 if:

you have been rejected during a probationary period; your employer withdrew the firing, dismissal, termination, or contract termination (either voluntarily or as part of a settlement); or

a court or administrative agency overturned or revoked the firing, dismissal, termination, or contract termination.

If asked about past employment history by a prospective employer during the hiring process or probationary period, applicants are required to tell the truth regarding any firing, dismissal, termination, contract termination or rejection during probationary period, whether or not the action was overturned, revoked, or withdrawn (either voluntarily by the employer or, as part of a settlement agreement). Applicants are also required to provide factually correct information in the Employment History section of the application.

**Question 3** – Must be answered by all applicants. Government Code section 18720.45 requires applicants for state employment to disclose on their application form whether they have entered into any agreement(s) with the state in which the applicant agreed to refrain from seeking or accepting any subsequent employment with the state. You must answer "Yes" to this question if you have ever entered into a written agreement with any department, agency, commission, board, state employer, or other governmental unit within California state civil service, where one of the terms of the agreement provided that you agreed not to seek or accept subsequent employment with the state or any state agency. A state agency includes any department, agency, commission, board, state employer, or other governmental unit within the California state civil service, but does not include the California State University.

Question 4 – Must be answered by all applicants. Government Code section 18720.45 requires applicants for state employment to disclose on their application form whether they have entered into any agreement(s) with the state in which the applicant agreed to refrain from seeking or accepting any subsequent employment with the state. You must answer "yes" to this question if you have ever entered into a written agreement with any department, agency, commission, board, state employer, or other governmental unit within the California state civil service, involving an adverse action, rejection on probation, or AWOL termination where one of the terms of the agreement provided that you agreed not to seek or accept subsequent employment with a particular state agency. A state agency includes any department, agency, commission, board, state employer, or other governmental unit within the California state civil service, but does not include the California State University. If you answer "Yes" to this question, please provide the name of the particular agency and the details in the Explanations section.

**Question 10** – If you checked "Yes" and you are not able to attach the Accommodation Request form, you will be contacted via telephone or mail to make specific arrangements.

**Explanations** – Use this section to explain the details of any response that requires additional information. Be thorough, and attach additional sheet(s) if needed.

**Applicant's Signature** – Your signature and the date signed is required. If the hard copy application is not signed, it may be rejected. Electronic submission of your application through a CalCareer Account certifies your application in place of a signature and date signed.

**Education** – You must include a complete record of your training and educational background. Please read the requirements of the examination bulletin for any specific educational requirements. If more space is needed, you may attach additional documentation.

**Licenses** – If the examination bulletin requires a specific license, professional certificate, or membership in a professional organization, list the full name of the license, certificate or organization, the license number, and the official expiration date of the document or membership.

Employment History and Experience – You must include a complete list of your paid and/or volunteer work experience that relates to the qualification requirements specified on the examination bulletin. List all relevant jobs during the past 10 years, regardless of duration, including part-time and military service. You should also list volunteer experience and jobs if they directly relate to the job for which you are applying. State employees must list the specific departments for which they worked and indicate the specific civil service class title(s) held.

**Requesting Veterans' Preference** – If you have not previously applied and been approved for Veterans' Preference, you must complete and submit the Veterans' Preference Form, CALHR-1093 to the California Department of Human Resources.

**Equal Employment Opportunity Page** – Providing this information is voluntary. This data is only to be used for statistical purposes in evaluating the extent to which the state is complying with state and federal equal employment opportunity and non-discrimination requirements.

**NOTE:** Your completed application and other examination related information submitted to the department administering this examination becomes confidential information and the property of the State of California as provided by Government Code section 18934. This application and other confidential information **will not be returned**; therefore, it is recommended that you keep a copy of your completed application for your records. Your rights to inspect your examination papers are set forth in Title 2, section 186 -189 of the California Code of Regulations, which can be accessed at Office of Administrative Law website at: **oal.ca.gov**.

## **Information About Disability**

**Physical disability** includes but is not limited to having any physiological disease, disorder, condition, cosmetic disfigurement, or anatomical loss that affects one or more of several body systems and limits a major life activity. The body systems listed include the neurological, immunological, musculoskeletal, special sense organs, respiratory, including speech organs, cardiovascular, reproductive, digestive, genitourinary, hemic and lymphatic, skin, and endocrine systems. A physiological disease, disorder, condition, cosmetic disfigurement, or anatomical loss limits a major life activity, such as working, if it makes the achievement of the major life activity difficult.

**Mental disability** includes but is not limited to having any mental or psychological disorder or condition, such as intellectual or cognitive disability, organic brain syndrome, emotional or mental illness, or specific learning disabilities, that limits a major life activity, or having any other mental or psychological disorder or condition that requires special education or related services.

**Major life activities** are defined broadly and include physical, mental, and social activities, including but not limited to, caring for oneself, performing manual tasks, seeing, hearing, eating, sleeping, walking, standing, sitting, reaching, lifting, bending, speaking, breathing, learning, reading, concentrating, thinking, communicating, interacting with others, and working. Major life activities include the operation of major bodily functions, including functions of the immune system, special sense organs and skin, normal cell growth, digestive, genitourinary, bowel, bladder, neurological, brain, respiratory, circulatory, cardiovascular, endocrine, hemic, lymphatic, musculoskeletal, and reproductive functions.

Major bodily functions include the operation of an individual organ within a body system.

An impairment "limits" a major life activity if it makes the achievement of the major life activity difficult.

**Medical condition** is defined as any health impairment related to or associated with a diagnosis of cancer or a record or history of cancer, or a genetic characteristic.

**Genetic characteristic** is defined as any scientifically or medically identifiable gene or chromosome or an inherited characteristic that could statistically lead to increased development of a disease or disorder.

California Code of Regulations, Title 2, section 11065.

# **State of California Application**

PRI	NT OR TYPE	• •				
API	PLICANT'S NAME (Last) (First)		(M.I.)		CALCAREER ID	
MA	LING ADDRESS (Number) (Street)		(Apt #)		SOCIAL SECURITY NUM	BER (Exams Only)
(Cit	0	(County)		(State	e) (Zip Cod	e)
E-N	AILADDRESS	1st TELEPHON	IE NUMBER	Work Home Other	2nd TELEPHONE NUMB	ER Work Home Other
EX	AMINATION(S) OR JOB TITLE(S) FOR WHICH YOU ARE APPLYING			Other		PERSONNEL USE ONLY
STA	NDARD EMPLOYMENT QUESTIONS					
1.	Are you now employed by the State of California? If "Yes," fill in	the information below			Yes	No
	Department:	Subdivision:				
2.	Have you ever been fired, dismissed, terminated, or had an em performance or for disciplinary reasons? If "Yes," give details in instructions page for further information.	Yes	No			
	Have you ever entered into any written agreement with a state subsequent employment with the state or any state agency?		No			
4.	Have you ever entered into any written agreement with a state or AWOL termination, in which you agreed not to seek or accept					No
5.	In addition to English, list any other languages you are fluent in:	:				
	a. Verbal fluency in					
	b. Written fluency in					
ANS	WER THE FOLLOWING QUESTIONS ONLY IF THE EXAM BULLETIN	N OR JOB POSTING REQUIRE	S THE INFORMATION			
δ.	For typing applicants only: I certify I can type at a speed of	words per minu	te.			
7.	Do you meet the minimum and/or maximum age requirements'	?			Yes	No
8.	Do you possess a valid California Driver License? If "Yes," fill in	n the information below			Yes	No
	License #: Class:	Restrictions:			-	
ANS	WER THE FOLLOWING QUESTIONS IF APPLYING TO TAKE AN EXA	AMINATION				
9.	Enter your preferred county to take the examination, if different	from your county of residen	ce:			
10.	Do you need an accommodation to take an examination or ass	essment? If "Yes," complete	the Accommodation	form.	Yes	No
NO	TE: If you are a veteran, widow or widower of a veteran, or spor regarding Veterans' Preference see www.calcareers.ca.go		ran, you may qualify	/ for Vete	rans' Preference. Fo	r information

EXPLANATIONS: Provide details of any response that requires additional information.

#### CERTIFICATION - IMPORTANT - READ BEFORE SIGNING - YOUR SIGNATURE IS REQUIRED FOR HARD COPY SUBMISSION

I certify under penalty of perjury that the information I have entered on this application is true and complete to the best of my knowledge. I further understand that any false, incomplete, or incorrect statements may result in my disqualification from the examination process or dismissal from employment with the State of California. I authorize the employers and educational institutions identified on this application to release any information they may have concerning my employment or education to the State of California.

APPLICANT'S SIGNATURE

DATE SIGNED

						APPLIC	CANTS	— DO .	NOT US	E THE SPACE BELOW — FOR PERSONNEL USE ONL	Y	
Classes	01	02	03	04	05	06					FOR PERS	ONNEL USE ONLY
Classes	01	02	03	04	05	00				Flags	STATUS	
WC for Series/Levels										wc	Accepted	REJECTED WC
RC/Flag for Series/Levels											EXPERIENCE	LICENSE REQUIREMENT
											EDUCATION	OTHER
CODES												
CODES											STAFF	DATE PROCESSED

		-	
APPLICANT'S NAME (Last)	(First)	(M.I.)	CALCAREER ID
	1		

#### EDUCATION

DID YOU GRADUATE FROM HIGH SCHOOL? IF NOT, DO YOU POSSESS A GED OR EQUIVALENT?

IF NOT, ENTER THE HIGHEST GRADE YOU COMPLETED?

Yes	No	Yes	No					
	DLLEGE — BUSINESS, RVICE SCHOOL, NAME		COURSE OF STUDY	UNITS COMPLETED SEMESTER	UNITS COMPLETED QUARTER		OMA, DEGREE OR IFICATE OBTAINED	DATE COMPLETED
			TIFICATES INDICATED IN vere admitted to the Bar u				on the examination b	ulletin.)
	FICATION NUMBER	ISSUE DATE	EXPIRATION DATE		ACE BELOW, INDI	CATE SPECIFI	C COURSE REQUIREMENT FOR THIS EXAMINATION	
	ISTORY – List rel	evant paid, military	and/or volunteer experie	nce that relate	to the qualific	ation requ	irements. List each	iob separately.
FROM (MM/DD/YY)			DN (Include Range or Level, if applic				SUPERVISOR NAME	
HOURS PER WEEK	COMPANY/STATE AGE	NCY NAME				S	SUPERVISOR PHONE NUMBER	
TOTAL WORKED	ADDRESS							
DUTIES PERFORMED								
REASON FOR LEAVIN	G							

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FROM (MM/DD/YY)	TO (MM/DD/YY)	TITLE/JOB CLASSIFICATION (Include Range or Level, if ap	plicable)	SUPERVISOR NAME
HOURS PER WEEK	COMPANY/STATE AG	I ENCY NAME		SUPERVISOR PHONE NUMBER
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HOURS PER WEEK	COMPANY/STATE AGE	ENCY NAME				SUPERVISOR PHONE NUMBER
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## **CalHR Privacy Notice on Information Collection**

The California Department of Human Resources (CalHR) is committed to the privacy of your personal information. The information requested on this form may include personal information. Under the Information Practice Act of 1977, California Civil Code section 1798.17, agencies/departments that use this form to collect personal information from individuals are required to provide a privacy notice with this form. For more information, you may wish to contact the appointing authority at which you are applying to receive information regarding that appointing authority's privacy policy, and privacy notice on information collection.

#### Legal Authority for Collection and Use of Information

CalHR is requesting the information specified on this form pursuant to Government Code sections 8310.5, 11019.11, 12946, 18720, 18720.1, 19233, 19234, 19705, 19790, 19792(h) and the California Code of Regulations, Title 2, sections 599.980, 11013(b).

The information collected will be used for scheduling examinations, determining your eligibility for state civil service, and contacting you. Information will also be used for statistical and analytic purposes, audit purposes and may be disclosed to the appointing authority to which you apply.

Individuals should not provide personal information that is not requested or required.

The submission of all information requested is mandatory unless otherwise noted. If you fail to provide the information requested, CalHR will not be able to determine your eligibility for state civil service employment.

#### **Disclosure and Sharing**

CalHR does not, under any circumstance, sell your electronically collected personal information. In addition, Government Code section 11015.5 (6) prohibits CalHR and all state agencies from distributing or selling any electronically collected personal information, as defined above, about users to any third party without the written permission of the user. Any distribution of electronically collected personal information will be used solely for its intended use. However, we may share your personal information under the following circumstances:

- 1. To other state departments and third party vendors for administering our human resource responsibilities as required by law;
- 2. You give us permission and we have your consent; and/or
- 3. We may release information to a party with a legal authority, such as a subpoena.

#### **Department Privacy Policy**

The information collected by CalHR is subject to the limitations in the Information Practices Act of 1977 and state policy. For more information on how we care for your personal information, please read our Privacy Policy at http://calhr.ca.gov/pages/privacy-policy.aspx.

#### Access to Your Information

You can view your personal information through your CalCareer account. If you have questions regarding your CalCareer account, you may contact the CalHR Selection Division.

CalHR Selection Division 1515 S Street, Room, 500N Sacramento, CA 95811 866-844-8671

# EQUAL EMPLOYMENT OPPORTUNITY

**APPLICANT:** This data assists the State of California in its commitment to equal employment opportunity. Applicants are asked to voluntarily provide the information below. This questionnaire will be separated from the application and will not be used in any employment decisions. This data will be used for statistical data gathering and reporting purposes in evaluating the extent to which the state is complying with state and federal equal employment opportunity and non-discrimination requirements.

SOCIAL SECURITY NUMBER	AGE				GENDER	
	Under 21 (1)	21-39 (3)	40-69 (6)	70 and Over (7)	Male	Female

### RACE AND ETHNICITY

Check one box that best describes your race or ethnicity.

	ASIAN	PACIFIC ISLANDER
BLACK or AFRICAN AMERICAN (F)	Multiple Asian** (S)	Multiple Pacific Islander*** (T)
	Indian (M)	Guamanian (R)
NATIVE (H) HISPANIC or LATINO (alone or in	Cambodian (U)	Hawaiian (P)
combination with any other race) (D)	Chinese (J)	Samoan (Q)
WHITE (E)	Filipino (G)	Other Pacific Islander (T)
MULTIPLE RACES* (X)	Japanese (I)	
	Korean (K)	
	Laotian (V)	
	Vietnamese (L)	
	Other Asian (S)	

I choose not to identify.

\* If you identify with more than one race that is Non-Hispanic or Latino, select Multiple Races.

\*\* If you identify with more than one Asian ethnicity, select Multiple Asian.

\*\*\* If you identify with more than one Pacific Islander ethnicity, select Multiple Pacific Islander.

## DISABILITY

A person with a disability is an individual who:

- has a physical or mental impairment or medical condition that limits one or more life activities, such as walking, speaking, breathing, performing manual tasks, seeing, hearing, learning, caring for oneself or working;
- has a record or history of such impairment or medical condition; or
- is regarded as having such an impairment or medical condition.

Please refer to the instructions for more information regarding how disability is defined under the law.

Yes, I have a disability

No, I do not have a disability

### MILITARY

Have you ever served in the United States military? Please check the appropriate box below.

Yes, I have served in the military No, I have not served in the military

## **AUTHORITIES**

Government Code sections 8310.5, 11019.11, 12946, 19233, 19234, 19705, 19790, 19792(h) and California Code of Regulations, Title 2, sections 599.980, 11013(b) authorize the State of California to collect demographic information on job applicants and exam participants for analysis and statistical purposes.

## Thank You For Completing This Questionnaire