UNIT CHIEF
9FS11

DEPARTMENT(S): Department of Forestry & Fire Protection
OPENING DATE: July 15, 2019
FINAL FILING DATE: August 16, 2019
EXAM TYPE: PROMOTIONAL
SALARY: $7,956 - $10,035
LOCATIONS: Statewide

EQUAL EMPLOYMENT & DRUG FREE STATEMENTS

The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

It is an objective of the State of California to achieve a drug-free state work place. Any applicant for State employment will be expected to behave in accordance with this objective, because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service, and the special trust placed in public servants.

WHO CAN APPLY

Persons who meet the minimum qualifications of the classification, as stated on this examination bulletin. All applicants must meet the experience requirements by the test date unless otherwise noted on the class specification. This is a promotional examination.
Applicants who meet the minimum qualifications must meet one of the following requirements to apply on a **promotional** basis:

1. Applicants must have a permanent civil service appointment with the Department of Forestry and Fire Protection as of their exam date, to participate in this examination; or

2. Applicants must have been employed with the department within the last three years, without a break in State civil service; or

3. Must be a current or former employee of the Legislature for two or more consecutive years as defined in Government Code Section 18990; or

4. Must be a current or former non-elected exempt employee of the Executive Branch for two or more consecutive years as defined in the Government Code Section 18992; or

5. Must be a person retired from the United States military, honorably discharged from active duty as defined in Government Code Section 18991.

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**SPECIAL TESTING ARRANGEMENTS**

If you have a disability and need special testing arrangements, mark the appropriate box on the application and/or contact the Department of Forestry and Fire Protection at (916) 445-7824.

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**HOW TO APPLY**

To apply for this examination, please complete and return the following:

- **Examination/Employment Application (STD.678)**. This can also be found on the California Department of Human Resources’ website. *You may submit your application by mail or in person.*
- Copy of a valid driver license of the appropriate class issued by the Department of Motor Vehicles.

**SUBMIT BY MAIL OR IN PERSON:**
Department of Forestry and Fire Protection
1300 U Street
Sacramento, CA 95818
Examination Unit – (Attn: Carol Anderson)

**DO NOT SUBMIT APPLICATIONS VIA E-mail**
Applications postmarked or personally delivered after the final filing date, **August 16, 2019** will not be accepted for any reason.

All applications/resumes must include “from” and “to” employment dates (month/day/year), time base, and applicable civil service class titles. Applications/resumes received without this information will be rejected.

*Dates printed on Mobile Bar Codes, such as the Quick Response (QR) Codes available at the USPS, are not considered Postmark dates for the purpose of determining timely filing of an application.*

**EXAMINATION INFORMATION**

To obtain a position on the eligible list, applicants must receive a minimum rating of 70% on the examination. *This exam will consist of the following:*

**STRUCTURED INTERVIEW (QUALITY APPRAISAL PANEL)**
**WEIGHTED AT 100%**

In this type of examination, candidates will be asked pre-determined, job-related questions by a three-person panel and rated against pre-determined benchmarks. Candidates will be provided with scratch paper and a pencil.

It is anticipated exams/interviews will be held in September/October 2019.

**PLEASE NOTE:** All exam questions are based on the Knowledge, Skills and Abilities listed in this bulletin and the Unit Chief classification specification which is located on the CAL HR website. Use this information when preparing for this exam and retain this bulletin for your reference.

**CANDIDATES WHO DO NOT APPEAR WILL BE DISQUALIFIED.**

**MINIMUM QUALIFICATIONS**

Possession of a valid driver license of the appropriate class issued by the Department of Motor Vehicles. (Applicants who do not possess the license will be admitted to the examination but must secure the license prior to appointment.)

AND
Two years of experience in the California state service performing the duties of an Assistant Chief with Fire Administration/Fire Operations experience. (Applicants who are within six months of satisfying the experience requirement will be admitted to the examination, but must fully meet the experience requirement before being eligible for appointment.)

**ADDITIONAL DESIRABLE QUALIFICATIONS**

Existing law provides that a peace officer must be a high school graduate, pass the General Education Development (GED) Test indicating high school graduation level, pass the California High School Proficiency Examination, or have attained a two-year or four-year degree from an accredited college or university.

**ELIGIBLE INFORMATION**

A Departmental eligible list will be established for the Department of Forestry and Fire Protection. This list will be abolished 12 months after it is established unless the needs of the service and conditions of the list warrant a change in this period.

**REQUIREMENTS FOR ADMITTANCE TO THE EXAMINATION**

Accepted applicants are required to bring either a photo identification card or two forms of signed identification to each phase of the examination AND the notice to appear showing the scheduled date and time of the exam.

**POSITION DESCRIPTION**

This is the administrative level for this series. Unit Chiefs have management responsibility for a specified geographical area called a unit.

Positions at this level provide guidance and leadership to subordinate supervisors and unit employees and oversee all operational and administrative functions within a unit; and ensure unit compliance with federal and state laws, and departmental policies and procedures.

Unit Chiefs assure that emergency resources, personnel, and equipment are trained, available, and ready to respond to fires and other emergencies; ensure the unit coordinates, develops, and implements the unit's Interagency Operational Plans; serve as State Office of Emergency Services Operational Area Coordinator; coordinate with local governing bodies to prepare and implement contractual fire protection services; and liaise with California Department of Corrections and Rehabilitation staff to ensure that cooperative programs function within the policies and guidelines of both agencies.
Positions at this level also review, analyze, and ensure the development and implementation of the unit's Fire Plan and Fire Prevention Program, including law enforcement, civil cost recovery, Fire Safe and Land Use Planning, and promote public interest and participation in fire prevention efforts.

Unit Chiefs oversee a unit's administrative functions, including purchasing, acquisition, storage, inventory, and distribution of supplies and equipment; budget management; and personnel management, including the selection, hiring, assignment, staffing, training, performance, promotion, discipline, and grievances of employees. Positions at this level also review and recommend Capital Outlay Budget Change Proposals and special repairs priorities, serve as unit contact for internal and external audits, and ensure that the mobile equipment fleet is managed, operated, and maintained safely.

Unit Chiefs serve as the unit contact, developing and maintaining positive working relationships with various groups, including political officials and governmental representatives at the federal, state, and local levels, cooperating agencies, media, landowners, and specialists from within the Department and from outside organizations.

**KNOWLEDGE, SKILLS, AND ABILITIES**

*Knowledge of:*

1. Forestry and wildland management practices (e.g., timber harvesting, vegetation management, pest management) to ensure compliance.
2. The Department’s safety procedures and programs [e.g., Injury and Illness Prevention Program (IIPP), Workers’ Compensation Program (WCP), Occupational Safety and Health Administration (OSHA), Respiratory Protection Program (RPP)] to ensure personnel safety and compliance with Federal and State law.
3. Computer software programs (e.g., Excel, Power Point, Word) to ensure effective job performance.
4. Department computer programs (e.g., CalATERS, ePay, eFC33) for personnel reporting to ensure compliance with Department policy.
5. Employee Assistance Program (EAP) and Employee Support Services (ESS) to offer a resource to personnel and/or coworkers.
6. Modern fire protection organization standards/guidelines and management practices [e.g., FIRESCOPE, National Fire Protection Association (NFPA), National Wildfire Coordinating Group (NWCG)] used to guide wildland and structural fire protection, as well as other emergency services.
7. Modern fire prevention methods used to deliver wildland and structural fire protection.
8. Emergency incident management systems [e.g., Incident Command System (ICS), Standardized Emergency Management System (SEMS), National Incident Management System (NIMS)] for proper incident management and organization.

9. Emergency Command Center (ECC) operations for efficient command and control of emergency resources.

10. Strategies (e.g., indirect, direct, combination) used to safely and effectively suppress various types of fires (e.g., vehicle, structure, wildland).

11. Fire protection cooperative agreements (e.g., Federal, State, local) to ensure effective operation.

12. Measures to reduce adverse effects caused by emergencies (e.g., environmental, political, economic).

13. Personal Protective Equipment (PPE) (e.g., maintenance, application, care) to ensure the safety of personnel and to comply with State and Federal regulations.

14. Fire suppression principles for various types of fires (e.g., structural, vehicle, wildland) to safely and effectively mitigate an incident.

15. Emergency operations (e.g., rescue, fire suppression, HAZMAT response) to mitigate incidents in a safe and effective manner.

16. Fire history to assist in the prevention and/or suppression of wildland fires.

17. Personnel Procedures (e.g., employee evaluations, progressive discipline, effective supervision) to promote an effective workforce.

18. Managerial responsibilities under the Ralph C. Dills Act to ensure effective unit personnel management.

19. Various Bargaining Unit (BU) Memorandums of Understanding (MOU) to ensure Department Compliance.

20. Time reporting procedures to maintain personnel records.

21. Managerial and leadership methods to promote effective unit personnel management.

22. Hiring practices used in the selection and hiring process of personnel to secure an adequate workforce.

23. Promoting equal opportunity (e.g., selection, development, and promotion) of employees to maintain a discrimination and harassment free environment.


25. Federal and State environmental regulations [e.g., California Environmental Quality Act (CEQA), National Environmental Protection Act (NEPA)] to ensure an effective and compliant work environment.

26. Applicable codes, laws, rules and regulations [e.g., Public Resource Code (PRC), Health and Safety Code (HSC), California Fire Code (CFC)] to ensure appropriate application.

27. Department intranet to access Department specific information, policies and forms.

28. The Department’s organizational structure to work effectively within the organization.

29. The Department’s mobile equipment accident reporting policy (e.g., reporting, forms) to ensure appropriate documentation.
30. Department forms, purpose and application (e.g., incident, personnel, safety) for effective job performance.
31. Critical Incident Stress Management (CISM) to support employee’s health.
32. Department substance abuse policy to ensure workforce health and safety.
33. The Ryan White Act in the event of an actual and/or potential communicable disease exposure to ensure appropriate policies and procedures are followed according to Department standards.
34. California Vehicle code and Department policies as it pertains to the operation of emergency vehicles for safe and effective job performance.
35. Writing elements (e.g., spelling, grammar, punctuation, sentence structure) to ensure written materials are complete, concise, and error free.
36. Mobile communication devices (e.g., cell phones, two-way radios, Mobile Data Computers) to effectively communicate with others.
37. State-wide radio call plan to effectively communicate with Emergency Command Centers (ECC) and other emergency responders.
38. Various terminology (e.g., incident command system, medical, fire) to communicate effectively.
39. Instructional techniques, methods, and management to provide effective training and leadership.
40. Laws and Department policies regarding mandatory training for employees to ensure compliance with applicable laws, rules, and regulations.
41. Basic Life Support (BLS) programs to ensure proper training of personnel.
42. The care, maintenance, application, and replacement of mobile equipment to ensure viable emergency response capability.
43. Facility operations (e.g., service center, communications vaults, fire stations) to ensure proper maintenance and operational readiness.
44. Fire suppression tools and equipment to effectively manage unit operations.
45. Navigational aids [e.g., Global Positioning Systems (GPS), maps, compass] for assistance in navigation.
46. The Department’s mission, vision, and value statements to carry out the day to day activities of the Department.
47. The Department’s Strategic Plan to carry out the day to day activities of the Department.
48. The Department’s Code of Conduct to ensure appropriate behavior of oneself and others.
49. Department policies and procedures to ensure effective unit operations.
50. The California Department of Corrections and Rehabilitation (CDCR) laws and codes pertaining to CAL FIRE’s use of inmates and wards to maintain effective operation.
51. Interagency agreements between CAL FIRE and other State agencies [e.g., California Conservation Corps (CCC), California Highway Patrol (CHP), State Parks] to ensure effective operations.
52. Department budgeting processes to oversee program budgets for fiscal responsibility.
53. Department acquisition procedures to acquire materials and equipment.
54. Department cost recovery program to recover suppression costs.
55. Mathematic calculations (e.g., algebra, arithmetic, basic accounting) for effective job performance.

**Skill to:**
1. Safely operate Department vehicles through adverse conditions (e.g., Code 3, off road, poor visibility).
2. Operate computers to ensure operation effectiveness.
3. Tactfully and diplomatically handle situations for successful job performance.
4. Speak to others to effectively convey information (e.g., incident, safety, education).
5. Conduct oral presentations to ensure effective communication.
6. Use communication equipment (e.g., radio, telephone, Mobile Data Computer) for effective communication in emergency and non-emergency situations.
7. Multi-task during emergency and non-emergency situations.
8. Communicate effectively orally and in writing.

**Ability to:**
1. Apply principles and methods of effective supervision to provide guidance and direction.
2. Fulfill managerial responsibilities under the Ralph C. Dills Act to ensure effective unit personnel management.
3. Effectively promote equal opportunity employment to maintain a compliant and fair work environment.
4. Effectively maintain a work environment which is free of discrimination and harassment to ensure a tolerant work environment.
5. Perform at a command level during emergencies for successful incident mitigation.
6. Demonstrate leadership under stressful conditions in emergency and non-emergency situations to ensure safe and effective operations.
7. Coordinate the work of others to meet goals and objectives in a timely manner.
8. Prepare disciplinary actions (e.g., corrective memorandums, adverse actions, letters of expectation) to properly document employee performance.
9. Apply codes, regulations, and Department policies and procedures to ensure proper understanding and execution.
10. Supervise operations (e.g., program, project, emergency) for successful job performance.
11. Participate in and assist with various projects to meet Department goals.
12. Develop program plans and standards to further the Department’s mission and goals.
13. Oversee the implementation of new and/or revised programs to ensure effectiveness.
14. Develop and maintain plans for mutual-aid cooperative fire protection systems to meet the Department’s mission.
15. Operate electronic equipment (e.g., computer, smartphone, audio/visual systems) to ensure efficiency.
16. Coordinate programs, projects, and emergency operations for successful incident mitigation.
17. Conduct strategic analyses in order to choose an appropriate action.
18. Plan for cooperative fire protection agreements for successful delivery of services.
19. Manage cooperative fire protection agreements for successful delivery of services.
20. Effectively communicate (e.g., oral, written) in stressful situations and adverse conditions.
21. Read, write, and speak English to successfully complete tasks.
22. Listen effectively to successfully complete tasks and communicate.
23. Prepare and maintain reports and records to ensure accuracy of unit functions.
24. Maintain Department required certifications and qualifications [e.g., Incident Command System (ICS), Cardiopulmonary Resuscitation (CPR), Emergency Medical Service (EMS)] to ensure safe and effective operations.
25. Work with others (e.g., coworkers, fire protection agencies, the public) to instill a constructive work environment.
26. Interpret various materials (e.g., reference manuals, road maps, reports) to ensure accuracy.
27. Present in a variety of situations to ensure effective communication.
28. Work in a team environment to ensure effective operation.
29. Work individually to ensure effective operation.
30. Perform mathematical calculations (e.g., algebra, arithmetic, basic accounting) for effective job performance.
31. Analyze details from several sources to develop an appropriate conclusion.
32. Establish priorities to ensure completion of assignments.
33. Identify problems and develop solutions to ensure appropriate action is taken.
34. Provide customer service to the public to ensure complaints are resolved in a timely manner.
35. Adapt to a changing work environment to ensure effective operations under all conditions.
36. Reprioritize urgent assignments with short notice when new assignments are given.
37. Assess situations and make immediate decisions under emergency situations.
38. Lead others to ensure effective operation to meet the needs of the Department.
39. Manage and direct others to ensure effective operation.
40. Direct all levels of personnel to ensure effective operation.
41. Follow chain of command to ensure effective operation.
42. Participate in training sessions to increase technical, administrative, and manipulative skills.

**FELONY DISQUALIFICATION**

Pursuant to Government Code Section 1029, persons convicted of a felony are disqualified from employment as peace officers except as provided under Welfare and Institutions Code, Division 2, Chapter 3, Article 8, Section 1179 (b), or Division 2.5, Chapter 1, Article 4, Section 1722 (b). Except as provided for by these statutes, persons convicted of a felony are not eligible to compete for, or be appointed to,
positions in this class. This felony disqualification applies only to those positions designated as peace officers.

**BACKGROUND INVESTIGATION INFORMATION**

Pursuant to Government Code Section 1031, persons successful in peace officer examinations shall be required to undergo a thorough background investigation prior to appointment. This background investigation applies only to those positions designated as peace officers within these classifications. Candidates selected for an appointment will be required to complete a Background Certification Statement regarding criminal convictions. A criminal conviction may preclude a candidate from employment; however, appointment commitments will be determined on a case-by-case basis.

**CITIZENSHIP REQUIREMENTS**

Pursuant to Government Code Section 1031 (a), in order to be a peace officer, a person must be either a U.S. citizen or be a permanent resident alien who is eligible for and has applied for U.S. citizenship. Any permanent resident alien who is employed as a peace officer shall be disqualified from holding that position if his/her application for citizenship is denied.

**CONTACT INFORMATION**

Department of Forestry and Fire Protection
(916) 445-7824
CALFIREexams@fire.ca.gov

TDD is Telecommunications Device for the Deaf and is reachable only from phones Equipped with a TDD Device
1 (800) 735-2929 (TT/TDD) 1 (800) 735-2922 (Voice)
STS is Speech-to-Speech Service for persons with a speech disability and is reachable at
1 (800) 854-7784 (California) or 1 (800) 947-8642 (Nationwide)

**GENERAL INFORMATION**

For all examinations, it is the candidate's responsibility to contact the Department of Forestry and Fire Protection, (916) 445-7824, three weeks after the cut-off/final filing date if he/she has not received a progress notification or notice to appear.
If a candidate's notice of oral interview fails to reach him/her three days prior to their scheduled appointment due to a verified postal error, he/she will be rescheduled upon written request.

Applications are available online at CalHR, local offices of the Employment Development Department and the testing Department on this job bulletin.

If you meet the requirements stated on this bulletin, you may take this examination, which is competitive. Possession of the entrance requirement does not assure a place on the eligible list. Your performance in the examination will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

The Department of Forestry and Fire Protection reserves the right to revise the examination plan to better meet the needs of the service, if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service laws and rules and all competitors will be notified.

General Qualifications: Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the classification. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

If High School Equivalence is Required: Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways: 1) passing the General Educational Development (GED) Test; 2) completion of 12 semester units of college work; 3) certification from the State Department of Education, a local school board, or high school authorities that the candidate is considered to have education equivalent to graduation from high school; 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

Confidentiality and Security: Pursuant to Government Code Sections 19680(c) and 19681(b) it is unlawful to copy and/or furnish confidential examination material for the purpose of either improving or injuring the chances of any person or to obtain examination questions or other examination material before, during, or after an examination. Every person violating these provisions is guilty of a misdemeanor, and adverse action will be pursued. This may result in the person being barred from competition in future examinations, withheld from certification lists, or cancellation of eligibility for employment in State civil service.

Eligible Lists: Eligible lists established by competitive examination, regardless of date, must be used in the following order: 1) sub-divisional promotional, 2) Departmental promotional, 3) multi-Departmental promotional, 4) service-wide promotional, 5) Departmental open, 6) open. When there are two lists of the same kind, the older must be used first. Eligible lists will expire in one to four years unless otherwise stated on the bulletin.
**Promotional Examinations Only:** Competition is limited to employees who have a permanent civil service appointment and military veterans that meet all the minimum qualifications. Under certain circumstances, other employees may be allowed to compete under provisions of Rules 234, 235, and 235.2. State Personnel Board Rules 233, 234, 235, 235.2, and 237 contain provisions regarding civil service status and eligibility for promotional examinations. These rules may be reviewed at Departmental personnel offices or [Cal Careers](https://www.calcareers.ca.gov).

**Felony Disqualification:** You are disqualified from being employed as a peace officer if: 1) you have been convicted of a felony in California or any other State; 2) you have been convicted of any offense in any other State which would have been a felony if committed in California; 3) you have been charged with a felony and adjudged by a superior court to be mentally incompetent; 4) you have been adjudged addicted or in danger of becoming addicted to narcotics, convicted, and committed to a State institution. If you have been convicted of a felony, you may be allowed to participate in this examination if your conviction(s): 1) has/have been sealed under Penal Code Section 851.7, 851.8, 1203.45, or Health and Safety Code Section 11361.5; 2) has/have been expunged or is/are expugnable pursuant to Health and Safety Code Section 11361.5 regarding marijuana offenses; 3) was/were stipulated or designated to be a lesser included offense of marijuana possession under Health and Safety Code Section 11557 or 11366.